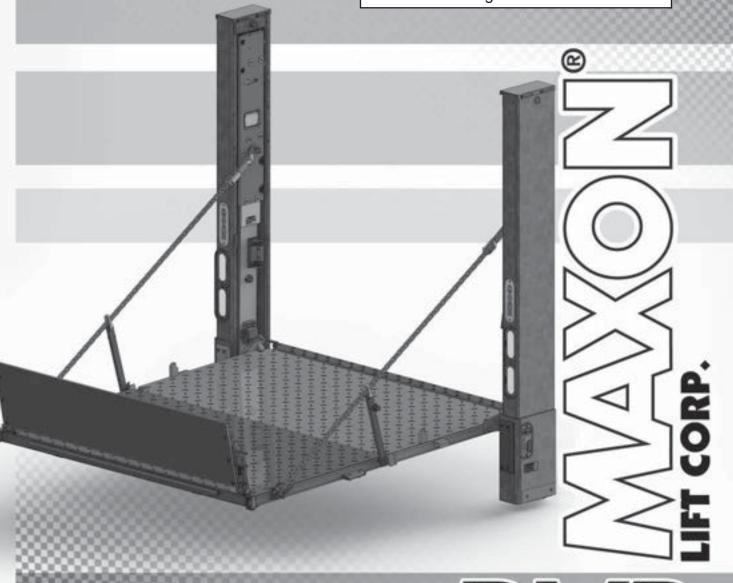
M-16-12 REV. D MAY 2024

#### **Maintenance Manual Contains:**

- Warranty Information
- Warnings
- Service Time Chart
- Periodic Maintenance Checklist
- Service and Maintenance Instructions
- Decals
- Hydraulic & Electrical System Diagrams
- Troubleshooting



# BMR MAINTENANCE MANUAL



#### 11921 Slauson Ave. Santa Fe Springs, CA. 90670

#### **CUSTOMER SERVICE:**

#### TELEPHONE (562) 464-0099 TOLL FREE (800) 227-4116 FAX: (888) 771-7713

NOTE: For latest version of all Manuals (and replacements), download the Manuals from Maxon's website at www.maxonlift.com.

#### WARRANTY/ RMA POLICY & PROCEDURE

#### LIFTGATE WARRANTY

Type of Warranty: Full Parts and Labor

Standard Liftgates - 2 years from ship date or 6,000 cycles Premium Liftgates - 2 years from ship date or 10,000 cycles Term of Warranty:

This warranty shall not apply unless the product is installed, operated and maintained in accordance with MAXON Lift's specifications as set forth in MAXON Lift's Installation, Operation and Maintenance manuals. This warranty does not cover normal wear, maintenance or adjustments, damage or malfunction caused by improper handling, installation, abuse, misuse, negligence, or carelessness of operation. In addition, this warranty does not cover equipment that has had unauthorized modifications or alterations made to the product.

MAXON agrees to replace any components which are found to be defective during the first 2 years of service, and will reimburse for labor based on MAXON's Liftgate Warranty Flat Rate Schedule. (Copy of the Flat Rate is available at www.maxonlift.com.)

All warranty repairs must be performed by an authorized MAXON warranty facility. For any repairs that may exceed \$500, including parts and labor, MAXON's Technical Service Department must be notified and an "Authorization Number" obtained.

All claims for warranty must be received within 30 Days of the repair date, and include the following information:

- 1. Liftgate Model Number and Serial Number
- 2. The End User must be referenced on the claim3. Detailed Description of Problem
- Corrective Action Taken, and Date of Repair
- 5. Parts used for Repair, Including MAXON Part Number(s) 6. MAXON R.M.A. # and/or Authorization # if applicable (see below)
- 7. Person contacted at MAXON if applicable
- 8. Claim must show detailed information i.e. Labor rate and hours of work performed

Warranty claims can also be placed online at www.maxonlift.com. Online claims will be given priority processing.

All claims for warranty will be denied if paperwork has not been received or claim submitted via Maxon website for processing by MAXON's Warranty Department within 30 days of repair date.

All components may be subject to return for inspection, prior to the claim being processed. MAXON products may not be returned without prior written approval from MAXON's Technical Service Department. Returns must be accompanied by a copy of the original invoice or reference with original invoice number and are subject to a credit deduction to cover handling charges and any necessary reconditioning costs. Unauthorized returns will be refused and will become the responsibility of the returnee.

Any goods being returned to MAXON Lift must be pre-approved for return, and have the R.M.A. number written on the outside of the package in plain view, and returned freight prepaid. All returns are subject to a 15% handling charge if not accompanied by a detailed packing list. Returned parts are subject to no credit and returned back to the customer. Defective parts requested for return must be returned within 30 days of the claim date for consideration to:

#### MAXON Lift Corp. 10321 Greenleaf Ave., Santa Fe Springs, CA 90670 Attn: RMA#\_

MAXON's warranty policy does not include the reimbursement for travel time, towing, vehicle rental, service calls, oil, batteries or loss of income due to downtime. Fabrication or use of non Maxon parts, which are available from MAXON, are also not covered.

MAXON's Flat Rate Labor Schedule takes into consideration the time required for diagnosis of a problem.

All Liftgates returned are subject to inspection and a 15% restocking fee. Any returned Liftgates or components that have been installed or not returned in new condition will be subject to an additional reworking charge, which will be based upon the labor and material cost required to return the Liftgate or component to new condition.

#### **PURCHASE PART WARRANTY**

Term of Warranty: 1 Year from Date of Purchase.

Type of Warranty: Part replacement only. MAXON will guarantee all returned genuine MAXON replacement parts upon receipt and inspection of parts and original invoice

All warranty replacements parts will be sent out via ground freight. If a rush shipment is requested, all freight charges will be billed to the requesting

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### **SUMMARY OF CHANGES: M-16-12, REVISION D**

PAGE	DESCRIPTION OF CHANGE			
COVER	Updated REV. and date of release.			
10	Updated electric welding CAUTION decal to latest version.			
11	Yellow alignment tape on left column is replaced with yellow marker plate.			
12	Updated operation decal to latest version.			
16	Updated lubrication diagram to show new Zerk fitting on inside of right column runner.			
17,19, 20, 55, 56, 82- 85, 89,91-96, 98, 100, 101, 103, 104	Updated gravity down and power down power units shown throughout. Power unit solenoid valves are equipped with Deutsch connectors.			
21	Updated bleeding the hydraulic system procedure to lower platform 60" to allow enough clearance to fully extend the lift cylinders and bleed all air from the hydraulic system.			
71, 73	The 8-pin twist lock connector on interconnect harness was replaced with 8-pin Deutsch connector.			
83 ,92, 96, 98, 101, 103	Updated solenoid valve voltage check procedures. Added note to use appropriate size pin adapter for measuring voltage on Deutsch connectors.			

Comply with the following WARNINGS and SAFETY INSTRUCTIONS while installing Liftgates. See Operation Manual for operating safety requirements.

#### **A** WARNING

Installing and maintaining a liftgate can expose you to chemicals, including lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, install and maintain liftgate in a well-ventilated area and wear **proper Personal protective equipment (PPE)**. For more information go to **www.P65Warnings.ca.gov**.

#### **A WARNING**

- Do not stand, or allow obstructions, under the platform when lowering the Liftgate. **Be sure your** feet are clear of the Liftgate.
- Keep fingers, hands, arms, legs, and feet clear of moving Liftgate parts (and platform edges) when operating the Liftgate.
- Correctly stow platform when not in use. Extended platforms could create a hazard for people and vehicles passing by.
- Disconnect Liftgate power cable from battery before repairing or servicing Liftgate.
- Remove all rings, watches and jewelry before doing any electrical work.
- If it is necessary to stand on the platform while maintaining the Liftgate, keep your feet and any objects clear of the inboard edge of the platform. Your feet or objects on the platform can become trapped between the platform and the Liftgate extension plate.
- Recommended practices for welding on steel parts are contained in the current AWS (American Welding Society) D1.1 Structural Welding Code - Steel. Damage to Liftgate and/or vehicle, and personal injury could result from welds that are done incorrectly.
- Recommended practices for welding on aluminum parts are contained in the current AWS
   (American Welding Society) D1.2 Structural Welding Code Aluminum. Damage to Liftgate and/or vehicle, and personal injury could result from welds that are done incorrectly.
- Recommended practices for welding galvanized steel are contained in the current AWS (American Welding Society) D19.0 Welding Zinc-Coated Steel. Damage to Liftgate and/or vehicle, and personal injury can result from welds that are done incorrectly.

#### SAFETY INSTRUCTIONS

- Read and understand the instructions in this Maintenance Manual before performing maintenance on the Liftgate.
- Before operating the Liftgate, read and understand the operating instructions in **Operation**Manual.
- Comply with all **WARNING** and instruction decals attached to the Liftgate.
- Keep decals clean and legible. If decals are illegible or missing, replace them. Free replacement decals are available from **Maxon Customer Service**.
- Consider the safety and location of bystanders and location of nearby objects when operating the Liftgate. Stand to one side of the platform while operating the Liftgate.
- Do not allow untrained persons or children to operate the Liftgate.
- Wear appropriate safety equipment such as protective eyeglasses, faceshield and clothing while performing maintenance on the Liftgate and handling the battery. Debris from drilling and contact with battery acid may injure unprotected eyes and skin.
- Be careful working by an automotive type battery. Make sure the work area is well ventilated and there are no flames or sparks near the battery. Never lay objects on the battery that can short the terminals together. If battery acid gets in your eyes, immediately seek first aid. If acid gets on your skin, immediately wash it off with soap and water.
- If an emergency situation arises (vehicle or Liftgate) while operating the Liftgate, release the control switch to stop the Liftgate.
- A correctly installed Liftgate operates smoothly and reasonably quiet. The only noticeable noise during operation comes from the power unit while the platform is raised. Listen for scraping, grating and binding noises and correct the problem before continuing to operate Liftgate.
- Use only **Maxon Authorized Parts** for replacement parts. Provide Liftgate model and serial number information with your parts order. Order replacement parts from:

MAXON LIFT CORP. Customer Service 11921 Slauson Ave., Santa Fe Springs, CA 90670

Online: www.maxonlift.com

Express Parts Ordering: Phone (800) 227-4116 ext. 4345

**Email: Ask your Customer Service representative** 



## PERIODIC MAINTENANCE DECALS - WELDING CAUTION

#### **CAUTION**

Comply with welding CAUTION decals on Liftgate runners.

**NOTE:** See following pages to find the other decals on Liftgate.

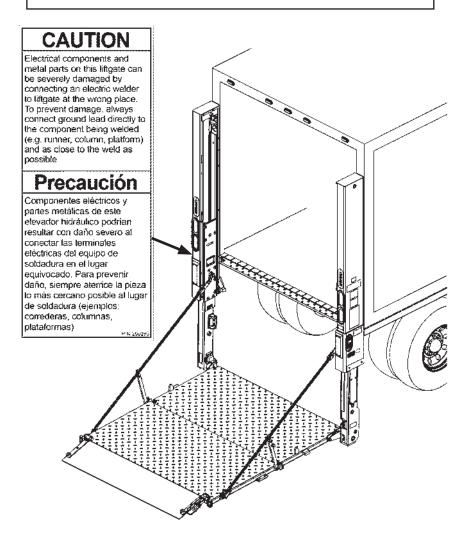


FIG. 10-1

#### **DECALS**

**NOTE:** Ensure there is no residue, dirt, or corrosion where decals are attached. If necessary, clean surface before attaching decals.

**NOTE:** Decals on the Liftgate are attached at the factory.

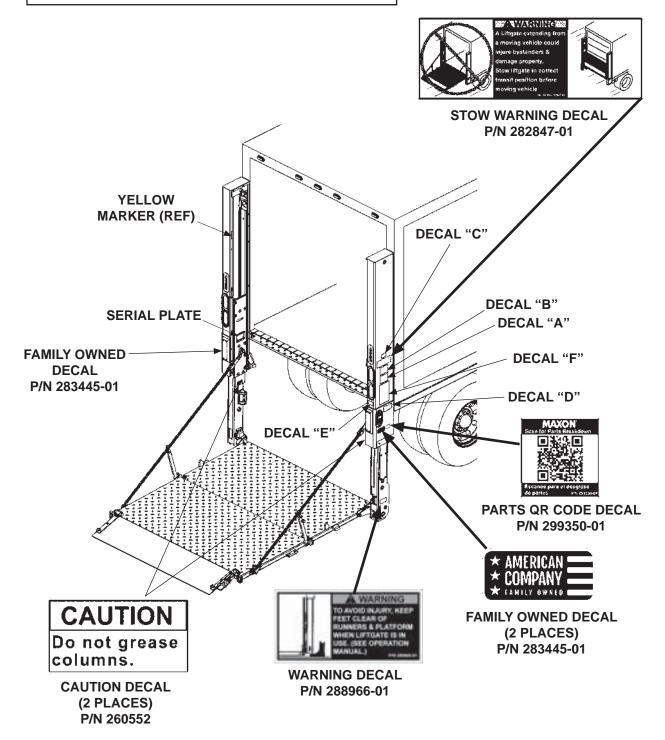
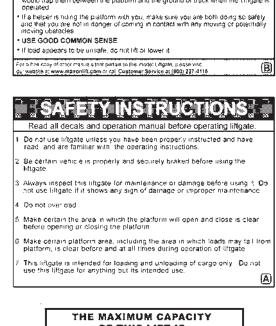


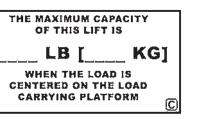
FIG. 11-1

# 90670 (888)

#### **PERIODIC MAINTENANCE - Continued DECALS - Continued**

#### A WARNING T TRAWARNING T Read this information carefully. Liftgate hazards can result Improper operation of this Litigate can result in serious personal injury If you no not have a copy of the operating instructions, please obtain them from your emotoyer, distributor, or lessor before you attenut to operate Enflyate. in crushing or falling. If there are signs of improper maintenance, damage to vital parts, or slippary platform surface, do not use the Liftgate until these problems have been corrected if you are using a pallet jack, be sure if can be maneuvered safely. Keep hands and feet clear of pinch points. Do not operate a forklift on the platform If riding liftgate, make sure load Do not allow any part of yours or your he per's body to be placed under, within, or around any portion of the moving Liftgale, or its mechanisms or in a position that would trap them between the platform and the ground or truck when the Liftgale is is stable and footing is solid. Read and understand all instructions and WARNINGS before use

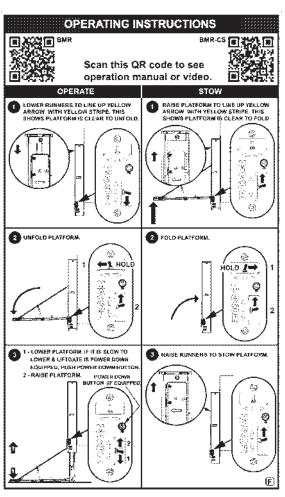






(REFER TO TABLE 12-1)

Always stand clear of platform area.



#### **DECAL SHEET** FIG. 12-1

MODEL	ORDER P/N	DECAL "C"
BMR-35	289163-01	3500 LBS. [1600 KG]
BMR-44	289163-02	4400 LBS. [2000 KG]
BMR-55	289163-03	5500 LBS. [2500 KG]
BMR-66	289163-04	6600 LBS. [3000 KG]

**TABLE 12-1** 

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# PERIODIC MAINTENANCE - Continued PERIODIC MAINTENANCE CHECKS

#### **A** WARNING

Never operate the Liftgate if parts are loose or missing.

**NOTE:** Photocopy the **PM CHECKLIST** on the preceding page to help keep track of periodic maintenance on the Liftgate. Keep completed form with maintenance records.

**NOTE:** When replacing parts, refer to the Parts Portal on the Maxon website for genuine MAXON replacement parts.

#### Quarterly or 1250 Cycles (whichever occurs first)

Check the hydraulic fluid level in the pump reservoir. Refer to the **CHECKING HYDRAULIC FLUID** procedure in the **PERIODIC MAINTENANCE** section.

- If hydraulic fluid appears contaminated, refer to the CHANGING HYDRAULIC FLUID procedure on following page.
- Keep track of the grade of hydraulic fluid in the pump reservoir. Never mix two different grades of fluid.
- Check pump box cover seal. Replace seal if damaged.
- Check hoses and fittings for chaffing and fluid leaks. Replace if necessary.
- Check electrical wiring for chaffing and make sure wiring connections are tight and free of corrosion. **MAXON** recommends using dielectric grease on all electrical connections.
- Check that all WARNING and instruction decals are in place and legible.
- Check that all roll pins are in place and protrude evenly from both sides of hinge pin collar. Replace roll pins if necessary.
- Check each end of the two platform chains to make sure they are fastened properly.
- Check for worn out links on each of the two platform chains.
- Pump EP synthetic grease in fitting on 2 platform pivots and roller axels on 4 tandems.

#### **CAUTION**

Damaged cylinder seals and contaminated hydraulic fluid can result from painting the polished portion of the cylinder rod. To prevent damage, protect the exposed polished portion of the cylinder rod while painting.

• Check for rust and oily surfaces on Liftgate. If there is rust or oil on the Liftgate, clean it off. Touch up the paint where bare metal is showing.

#### Annually or 5000 Cycles (whichever occurs first)

- Change spin-on oil filter.
- Inspect for wear on slide pads on the RH & LH runners.

# (800) 227-4116 Santa Fe Springs, MAXON® 11921 Slauson Ave.

# MAXON BMR LIFTGATE PREVENTATIVE MAINTENANCE CHECKLIST

Date: \_\_/\_/\_

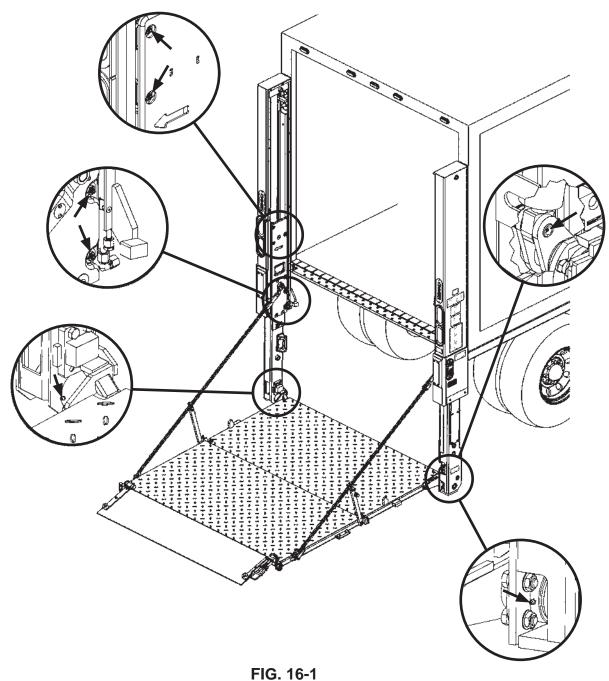
PM Interval: Quarterly / Annual

Equipment	:	-	W/O #	Location:	
Mechanic: Seria		Serial #	# Model #		
Check Appr	opriate Box. "[	"			
		MAX	ON Quar	terly / 1250 Cycles Liftgate PM Procedures	
Satisfactory	Repair Required	Corrected	1	Check your company's maintenance records to verify when quarterly and annual PM's are due.	
Satisfactory	Repair Required	Corrected	2	Check for oil leaks: cylinders, fittings, hoses, valves, oil filter and fittings inside of pump box.	
Satisfactory	Repair Required	Corrected	3	Check for damage: bent ramps, platform, columns, runners & hydraulic tubes.	
Satisfactory	Repair Required	Corrected	4	Check for loose or missing nuts, bolts, covers, roll pins, screws and pins.	
Satisfactory	Repair Required	Corrected	5	Check for cracked welds: columns, runners, platform, chain arms, pump box and door frame.	
Satisfactory	Repair Required	Corrected	6	Check platform lowering speed: Range is 8-22 seconds BMR-35/-44 or 12-27 seconds BMR-55/66 with unloaded platform. Check "D" valves for proper operation.	
Satisfactory	Repair Required	Corrected	7	Check platform pins and couplers. Check roller assemblies.	
Satisfactory	Repair Required	Corrected	8	Check platform raising speed: Range is 9-21 seconds BMR-35/-44 or 13-26 seconds BMR-55/-66 with unloaded platform.	
Satisfactory	Repair Required	Corrected	9	Check open and close speed: Range is 4-7 seconds in either direction.	
Satisfactory	Repair Required	Corrected	10	Check platform pins and couplers. Check roller assemblies on runners.	
Satisfactory	Repair Required	Corrected	11	Check switches, circuit breaker & wiring connections on Liftgate as well as inside pump box. Also check that ground strap connections are tight.	
Satisfactory	Repair Required	Corrected	12	Check gear pump for unusual noise (i.e. squealing or excessive RPM).	
Satisfactory	Repair Required	Corrected	13	Check oil level with platform stowed. Refer to oil decal inside pump cover. The sight glass should be half full. Check oil for contamination. Change if needed.	
Satisfactory	Repair Required	Corrected	14	Check batteries: load test, corrosion, cables, hold downs and water level.	
Satisfactory	Repair Required	Corrected	15	Check platform chains for wear each time maintenance is performed.	
Satisfactory	Repair Required	Corrected	16	Check operation of cart stop ramps (if equipped).	
Satisfactory	Repair Required	Corrected	17	Check all charging and ground cable connections.	
Satisfactory	Repair Required	Corrected	18	Check operation of the 2 platform flashing lights when platform is unfolding and unfolded. If the lights stop working, the batteries cannot be replaced and the lights cannot be repaired. Order replacement lights.	
Satisfactory	Repair Required	Corrected	19	Pump EP synthetic grease in each lube fitting at 2 platform pivots and the roller axles on the 4 tandems (if equipped with fittings). Wipe away greas seepage. Ensure each of the tandem rollers is clean and free of grease.	
Satisfactory	Repair Required	Corrected	20	Follow your company's guidelines for completing PM stickers and maintenance records for the Liftgate.	
Satisfactory	Repair Required	Corrected	21	If equipped with dual pumps, switch operation from pump 1 to pump 2. Then, switch from pump 2 to pump 1 at the next interval of maintenance.	
MAXON Annual / 5000 Cycles Liftgate PM Procedures					
Satisfactory	Repair Required	Corrected	22	Replace spin-on filter in pump box. Change hydraulic fluid if contaminated.	
Satisfactory	Repair Required	Corrected	23	Inspect wear on slide pads, on the RH and LH runners	

For more detailed information, please refer to the applicable sections in this Maintenance Manual and the separate Parts Manual. Use only genuine Maxon replacement parts for all repairs.

#### **PERIODIC MAINTENANCE -Continued BMR LUBRICATION DIAGRAM**

NOTE: Lube fittings are shown for the tandem roller axles on the LH runner and the pivot on the LH side of platform. There are also lube fittings in the same location on the tandem roller axles for the RH runner and the pivot on the RH side of the platform. Refer to the PERIODIC MAINTENANCE CHECKS and PREVENTATIVE MAIN-**TENANCE CHECKLIST** for the recommended grease and maintenance interval.



#### CHECKING HYDRAULIC FLUID

#### **CAUTION**

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination.

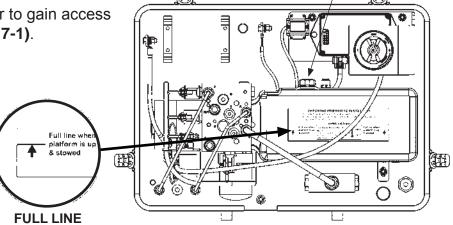
Never mix synthetic fluids with conventional hydraulic fluids. Hydraulic system must be purged if the fluids are mixed.

NOTE: Exxon Univis HVI-13 hydraulic fluid is recommended for operating temperatures of -40 to +120° F. Refer to decal in pump box. The ISO-15 fluids in TABLE 18-1 may be used if the recommended fluids are unavailable. If necessary, the ISO-32 fluids in TABLE 18-2 may be used where ordinary seasonal temperatures are near +100° F or higher.

**NOTE:** If the hydraulic fluid in the reservoir is contaminated, do the **CHANGING HYDRAULIC FLUID** procedure in this section.

1. Stow the platform in the up position. Refer to **Operation Manual** for instructions.

2. Open the pump box cover to gain access to pump reservoir (FIG. 17-1).



HYDRAULIC FLUID FIG. 17-1

**FILLER CAP** 

**NOTE:** Information for checking hydraulic fluid level is shown on a decal on the pump reservoir.

- Check if hydraulic fluid level is at the full line (FIG. 17-1). If necessary, remove filler cap (FIG. 17-1) and add the correct grade of hydraulic fluid until level rises to the full line (FIG. 17-1).
- **4**. Reinstall filler cap **(FIG. 17-1)** and close the pump box cover.

# PERIODIC MAINTENANCE - Continued CHECKING HYDRAULIC FLUID - Continued

ISO-15 OR MIL-H-5606 TYPE HYDRAULIC OIL				
BRAND	PART NUMBER			
CHEVRON	FLUID A, AW-MV-15			
KENDALL	GLACIAL BLU			
SHELL	TELLUS S2 VX 15			
PHILLIPS 66	ARCTIC LOW POUR			
ROSEMEAD	THS FLUID 17111			

**TABLE 18-1** 

ISO-32 HYDRAULIC OIL				
BRAND PART NUMBER				
CHEVRON	HIPERSYN 32			
KENDALL	GOLDEN MV			
SHELL	TELLUS S2 VX 32			
EXXONMOBIL	UNIVIS N-32, DTE-24			

**TABLE 18-2** 

# MAXON

#### CHANGING HYDRAULIC FLUID

#### **CAUTION**

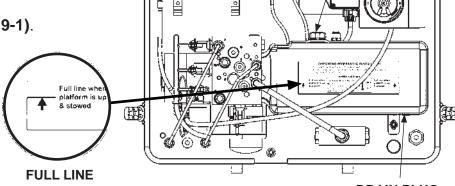
Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination.

Never mix synthetic fluids with conventional hydraulic fluids. Hydraulic system must be purged if the fluids are mixed.

NOTE: Exxon Univis HVI-13 hydraulic fluid is recommended for operating temperatures of -40 to +120° F. Refer to decal in pump box. The ISO-15 fluids in TABLE 18-1 may be used if the recommended fluids are unavailable. If necessary, the ISO-32 fluids in TABLE 18-2 may be used where ordinary seasonal temperatures are near +100° F or higher.

#### **GRAVITY DOWN LIFTGATES**

- **1.** Place empty 5 gallon bucket under drain plug.
- Open and lower platform. Remove the drain plug (FIG. 19-1). Drain hydraulic fluid from system. Reinstall drain plug.
- Remove filler cap (FIG. 19-1).
   Refill reservoir until hydraulic
   fluid level until level rises to the
   full line (FIG. 19-1).
- 4. Reinstall filler cap (FIG. 19-1).



DRAIN PLUG HYDRAULIC FLUID

FILLER CAP

FIG. 19-1

- **5.** Raise, fold and stow the platform in the up position. Refer to **Operation Manual** for instructions.
- **6.** Check hydraulic fluid level. If needed, remove filler cap (**FIG. 19-1**). Refill reservoir until hydraulic fluid level until level rises to the full line (**FIG. 19-1**).

FAX (888) 771-7713

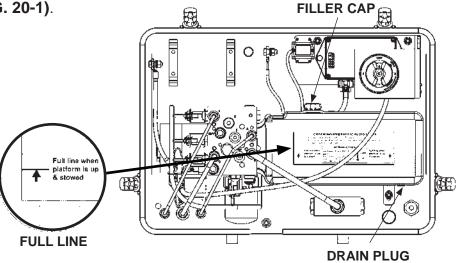
#### **PERIODIC MAINTENANCE - Continued**

#### **CHANGING HYDRAULIC FLUID - Continued**

#### **POWER DOWN LIFTGATES**

- 1. Place empty 5 gallon bucket under drain plug.
- 2. If Liftgate is in power down mode, change to gravity down mode. Push the POWER DOWN ON DEMAND SWITCH so it is not illuminated. Refer to **Operation Manual** for instructions.
- Open and lower platform. Remove the drain plug (FIG. 20-1). Drain hydraulic fluid from system. Reinstall drain plug.
- **4.** Remove filler cap (FIG. 20-1). Refill reservoir until hydraulic fluid level until level rises to the full line (FIG. 20-1).

5. Reinstall filler cap (FIG. 20-1).



HYDRAULIC FLUID FIG. 20-1

- **6.** Raise, fold and stow the platform in the up position. Refer to **Operation Manual** for instructions.
- Check hydraulic fluid level. If needed, remove filler cap (FIG. 20-1). Refill reservoir until hydraulic fluid level until level rises to the full line (FIG. 20-1).

#### **BLEEDING HYDRAULIC SYSTEM**

**NOTE:** Park vehicle on a level surface where platform can be lowered 60". This allows enough clearance to fully extend the lift cylinders and bleed all air from the hydraulic system.

- 1. Use **UP/DOWN** toggle switch to lower the opened platform to fully extend the cylinders.
- 2. Loosen, but do not disconnect, the nut connecting hydraulic line to fitting on pressure compensated flow control valve (FIG. 21-1) at top of both cylinders. PRESSURE COMPENSATED FLOW CONTROL VALVE FITTING. NUT (HYDRAULIC LINE)

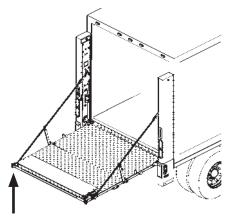
FIG. 21-1

- 3. Set the UP/DOWN switch on the RH runner in the **UP** position for approximately one second and then release the switch. Wait ten seconds and then switch to **UP** and release. Repeat this step until there is no air bubbling from the loosened line fittings.
- 4. Tighten nut on hydraulic line (FIG. 21-1).
- 5. Use **UP/DOWN** toggle switch to raise and lower the platform to make sure the Liftgate operates correctly.

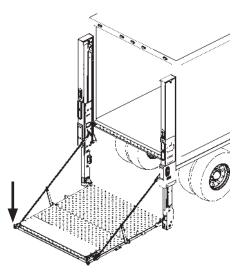
# ADJUSTMENT CHECK & ADJUST CLEARANCE OF RUNNER PADS

**NOTE:** Perform the following steps with no load on the platform.

- Raise the platform to bed height (FIG. 22-1).
   Then, lower the platform to the ground (FIG. 22-2).
   Look for the following conditions.
  - · Platform lowers smoothly.
  - Platform lowers evenly on both sides
  - Platform lowers in 8 to 20 seconds (BMR-35/BMR-44)
  - Platform lowers in 12 to 23 seconds (BMR-55/BMR-66).
  - Unloaded platform raises and lowers evenly in GD and PD modes. Maximum 1" difference of runners from side to side.



PLATFORM AT BED HEIGHT FIG. 22-1

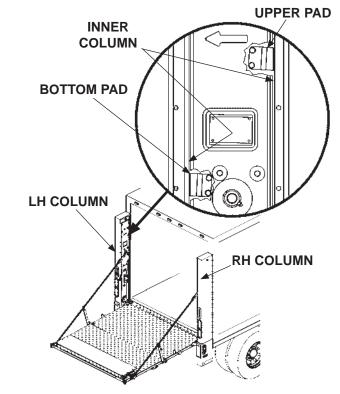


PLATFORM ON THE GROUND FIG. 22-2

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- 2. Raise the platform to bed height (FIG. 23-1). Check clearance of the runner pads as follows:
  - Between upper runner pad and inner LH column.
  - Between bottom runner pad and inner LH column.
  - Between upper runner pad and inner RH column.
  - Between bottom runner pad and inner RH column.

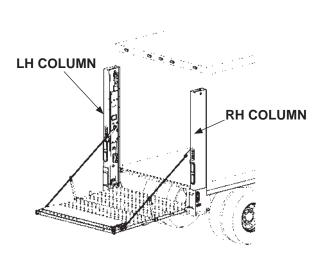
**Sufficient clearance** is equal to thickness of **2 business cards or .012" to .025"** measured with thickness gauge. Leaves of the thickness gauge should be 3" or longer to reach the runner pads.



CHECKING CLEARANCE OF RUNNER PADS WITH PLATFORM AT BED HEIGHT FIG. 23-1

3. Lower the platform half the distance to the ground (FIG. 23-2). Repeat the clearance checks in 2.

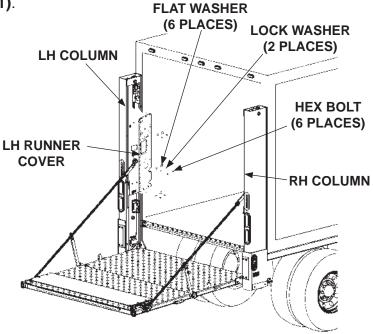
**4**. If there is no clearance or clearance is not sufficient, continue with adjustment procedure on the next page.



CHECKING CLEARANCE OF RUNNER PADS
WITH PLATFORM BETWEEN BED
HEIGHT & THE GROUND
FIG. 23-2

# ADJUSTMENT - Continued CHECK & ADJUST CLEARANCE OF RUNNER PADS - Continued

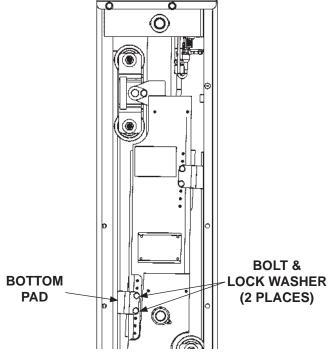
**5.** Remove LH runner cover **(FIG. 24-1)**.



REMOVING RUNNER COVERS FIG. 24-1

**NOTE:** Keep spacer pad in place between column & runner after unbolting pad from runner.

**6.** Unbolt bottom spacer pad from LH runner **(FIG. 24-2)**. Keep bolts & lock washers to reinstall.



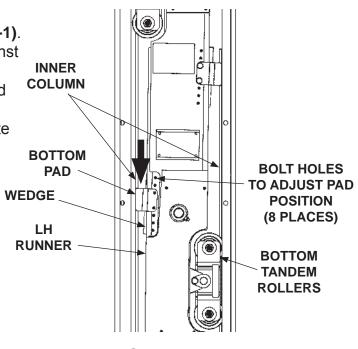
UNBOLTING PADS (LH COLUMN & RUNNER SHOWN) FIG. 24-2

- 7. Ensure the bottom tandem rollers are seated against inner column (FIG. 25-1). Next, slide the bottom pad down against wedge until there is no clearance between inner column and bottom pad (FIG. 25-1). Then, back off (slide up) bottom pad by 1 hole position to create clearance between pad and inner column.
- Bolt bottom pad to LH runner with 2 bolts and 2 lock washers (FIG. 25-2). Torque the 2 bolts to 9-14 lb-ft.

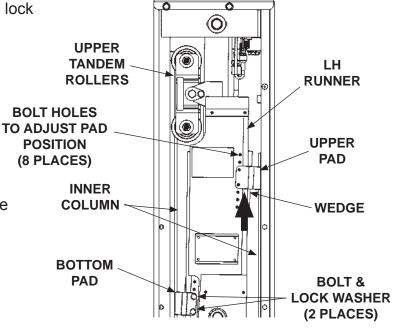
**NOTE:** Keep spacer pad in place between column & runner after unbolting pad from runner.

Unbolt upper spacer pad from LH runner (FIG. 25-2). Keep bolts & lock washers to reinstall.

10. Ensure upper tandem rollers are seated against inner column (FIG. 25-2). Next, slide the upper pad up against wedge until there is no clearance between inner column and upper pad (FIG. 25-1). Then, back off (slide down) lower pad by 1 hole position to create clearance between upper pad and inner column.



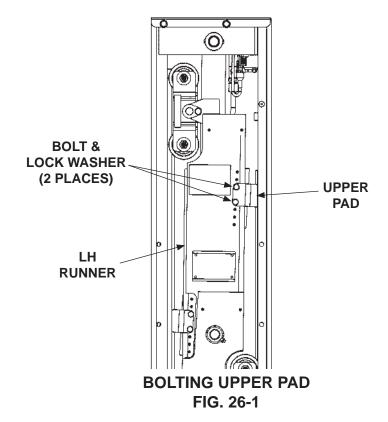
ADJUSTING LOWER PAD FIG. 25-1



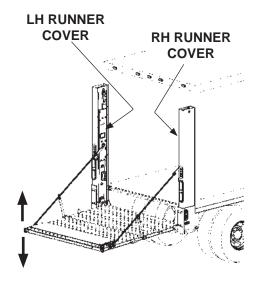
BOLTING LOWER PAD & ADJUSTING UPPER PAD FIG. 25-2

# ADJUSTMENT - Continued CHECK & ADJUST CLEARANCE OF RUNNER PADS - Continued

**11.** Bolt upper pad to LH runner with 2 bolts and 2 lock washers **(FIG. 26-1)**. Torque the 2 bolts to **9-14 lb-ft**.



- **12.** Repeat instructions 5 to 11 for RH column .
- 13. Raise the platform to bed height (FIG. 26-2). Then, lower the platform to the ground (FIG. 26-2). Look for the following conditions.
  - · Platform lowers smoothly.
  - Platform lowers evenly on both sides
  - Platform lowers in 8 to 20 seconds (BMR-35/BMR-44) or
  - Platform lowers in 12 to 23 seconds (BMR-55/BMR-66).
- When platform raises and lowers correctly, reinstall LH and RH runner covers (FIG. 26-2). Torque 6 bolts on each runner cover to 9-14 lb-ft. Flat washers should rotate freely.



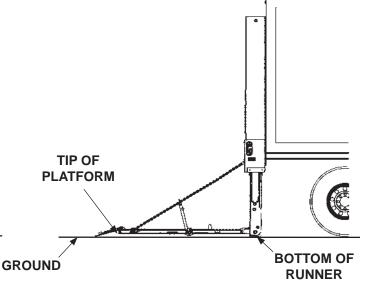
CHECKING CLEARANCE OF RUNNER PADS
WITH PLATFORM BETWEEN BED
HEIGHT & THE GROUND
FIG. 26-2

#### PLATFORM CHAIN ADJUSTMENT

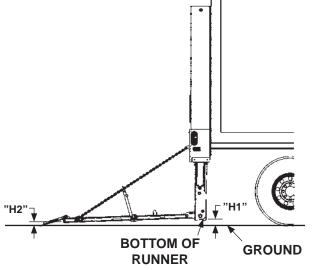
1. Lower the platform to ground level. Check if tip of the flipover and bottom of the runners touch the ground at the same time (FIG. 27-1).

**NOTE:** If equipped with air ride suspension, ensure that air bags are inflated before removing chain links.

- If the bottom of the runners are off the ground, measure the distance "H1" (FIG. 27-2) from the ground to the bottom of the runners.
  - Adjustment is not required if distance "H1" is 1" or less.
  - If distance "H1" is more than 1", refer to the steps that follow to adjust the platform chains.
- **3.** Refer to measured distance "H1" at the runners and TABLE 27-1. Note the method(s) that will be required to raise the tip of platform (or retention ramp) the expected distance.



TIP AND RUNNER TOUCHING GROUND FIG. 27-1



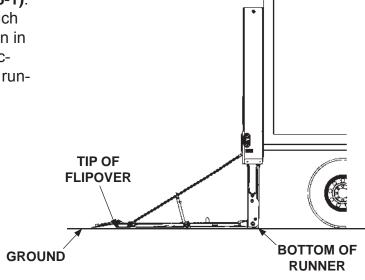
RUNNERS NOT TOUCHING FIG. 27-2

MEASURED "H1" (AT RUNNER)	ADJUSTN (• REQUIRED FOR	EXPECTED RISE "H2" (AT TIP)	
	REMOVE 1 LINK OF BOTH CHAINS (RAISES TIP 1-1/2")	REMOVE 2 LINKS OF BOTH CHAINS (RAISES TIP 3")	
1" - 2-1/4"	-	-	0" - 1-1/4"
2-1/2" - 3-3/4"	•		1-1/2" - 2-3/4"
4"	•	•	3" - 4"

**TABLE 27-1** 

# ADJUSTMENT - Continued PLATFORM CHAIN ADJUSTMENT - Continued

4. Lower platform to the ground (FIG. 28-1). Tip of flipover and runners should touch the ground at the same time as shown in FIG. 28-1. If necessary, repeat instructions 2 and 3 until tip of platform and runners touch ground at the same time.



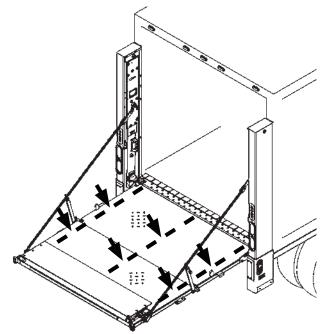
TIP AND RUNNER TOUCHING GROUND FIG. 28-1

#### PLATFORM ADJUSTMENT

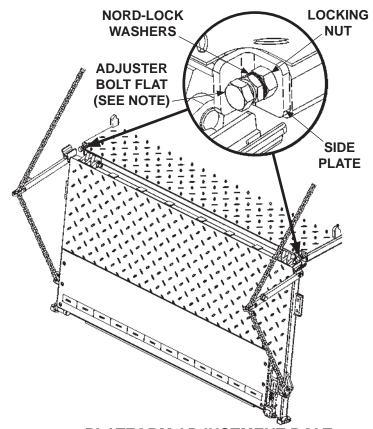
Ensure aluminum platform is completely unfolded (FIG. 29-1). Use long straight edge to determine if top surface of platform is flush with top surface of flipover as shown in FIG. 29-1.

**NOTE:** Recommend turning bolt in 60° increments so flats of the adjuster bolt are parallel to vertical surface of side plates.

2. If flipover requires adjustment, fold platform enough to gain access to adjustment bolt on each side of platform (FIG. 29-2). Next, loosen locking nut for each adjuster bolt (FIG. 29-2). Then, alternately turn each bolt clockwise to raise tip of flipover or counter-clockwise to lower tip of flipover. Repeat 1 to check. When platform and flipover are flush, torque both locking nuts to 192 lb-ft.



ARROWS INDICATE WHERE TO CHECK IF PLATFORM & FLIPOVER ARE FLUSH FIG. 29-1



PLATFORM ADJUSTMENT BOLT FIG. 29-2

## REPLACING PARTS CLOSING CYLINDER REPLACEMENT

- 1. UNFOLD the platform. Lower the platform (DOWN) to comfortable height for work. Upper pin must be lower than the bottom of the column (see FIG. 30-1).
- 2. Disconnect the hydraulic hoses from lower end of cylinder (FIG. 30-2). Plug hoses to prevent spills.
- **3.** Remove the upper roll pin **(FIG. 30-2)** from the runner and then remove the upper pin.

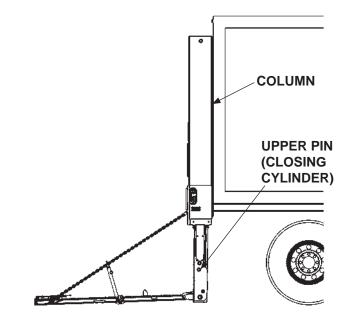


FIG. 30-1

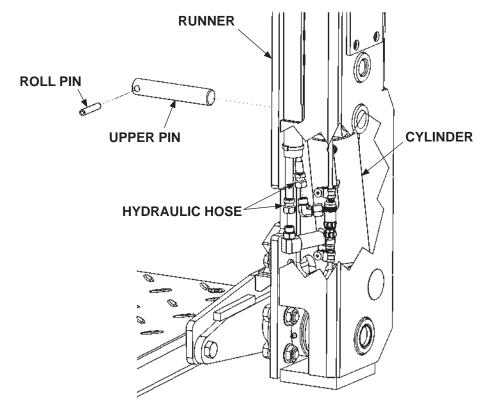


FIG. 30-2

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- 4. Remove the lower pin plug and remove the lower roll pin from inside coupling (FIG. 31-1). Remove the lower pin by threading a 3/8" screw into the lower pin and pulling out on the pin. (FIG. 31-1).
- **5.** Remove cylinder from runner **(FIG. 31-1)**.
- **6.** Place replacement cylinder in the correct position as shown in **FIG. 31-1**.
- **7.** Install upper pin **(FIG. 30-2)** and roll pin in upper end of cylinder and runner.

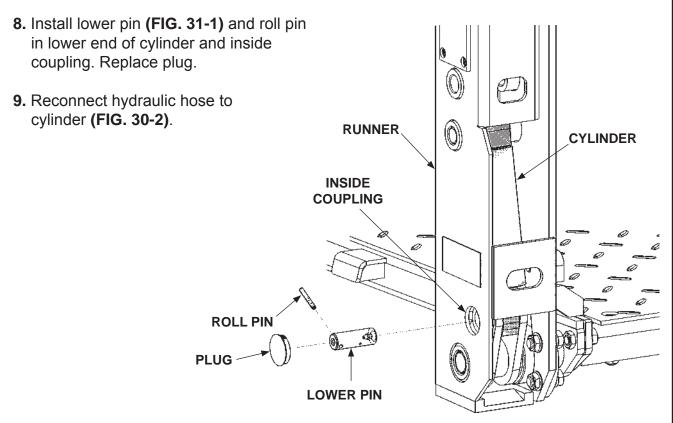


FIG. 31-1

### REPLACING PARTS- Continued LIFTING CYLINDER REPLACEMENT

#### **A** WARNING

Use floor jack and jack stands to support platform while performing this procedure.

#### **CAUTION**

Keep dirt, water and other contaminants from entering the hydraulic system. Before opening the hydraulic fluid reservoir filler cap, drain plug and hydraulic lines, clean up contaminants that can get in the openings. Also, protect the openings from accidental contamination.

**NOTE:** Refer to **Operation Manual** for instructions to operate Liftgate.

- Raise the open platform about 20" above the ground. Then, place jack stands under the platform (FIG. 32-1) for support. Measure and record the distance between the centers of upper and lower cylinder pins. Keep measurement for reference when installing new cylinder.
- Remove column cover (FIG. 32-1A).
   Then, put empty 3 gallon container under column for hydraulic fluid.

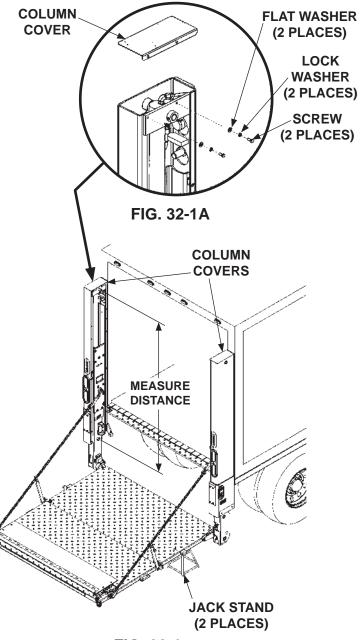


FIG. 32-1

3. Loosen and disengage nut #1 (FIG. 33-1) from elbow on top of cylinder. Remove elbow from cylinder (FIG. 33-1). Keep elbow to reinstall on new cylinder. Loosen and disengage nut #2 from fitting on bottom of flow control valve.

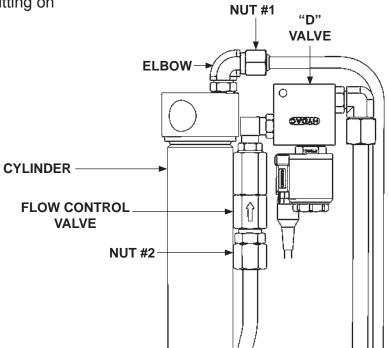


FIG. 33-1

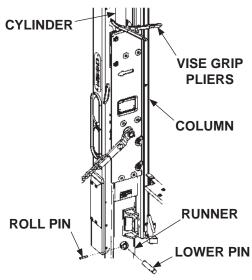
## REPLACING PARTS LIFTING CYLINDER REPLACEMENT - Continued

- 4. Remove lower roll pin & lower pin from lifting cylinder (FIG. 34-1). Then, clamp large, curved vise grip pliers around the cylinder just above the top of the runner as shown in FIG. 34-1.
- Remove upper roll pin & upper pin from cylinder (FIG. 34-2). Lift cylinder about 4" above top of column.
- 6. Remove cylinder from column as follows. Attach a chain hoist or equivalent lifting device to support the upper end of cylinder (FIG. 34-2). Remove vise grip pliers from cylinder. Hoist the cylinder until it clears the top of column. Then lower cylinder to the ground.

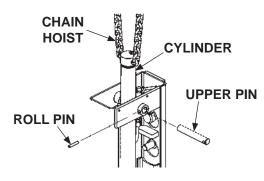


Move old cylinder out of the way to prevent possible trip hazard.

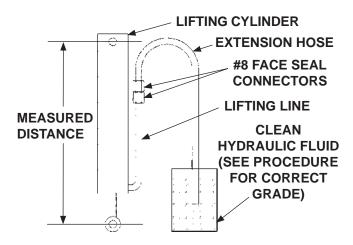
- 7. Remove plastic plugs from line fittings on new cylinder. Then fasten a long clean extension hose, with #8 face seal connector, to lifting line as shown in FIG. 34-3.
- 8. Fully extend cylinder rod. Then place open end of hose in gallon container of clean hydraulic fluid. Next, push cylinder rod into cylinder until distance measured between butt-end and rodend pin bores, is the same as distance recorded in **Step 1**. Replace plastic plug on top of cylinder housing.



SECURING CYLINDER FIG. 34-1

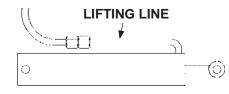


REMOVING CYLINDER FIG. 34-2



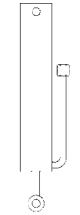
PREPARING NEW CYLINDER FOR INSTALLATION FIG. 34-3

 To help remove air from rod end of housing, position cylinder on its side with the lifting line on top (FIG. 35-1). Then slowly return cylinder to vertical position (FIG. 35-2).



CYLINDER POSITIONED ON SIDE FIG. 35-1

**10**. Remove extension hose and plug the lifting line **(FIG. 35-2)**.

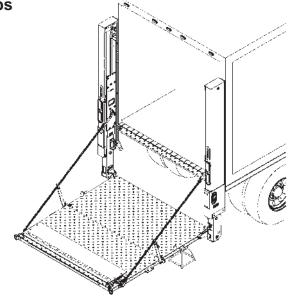


CYLINDER WITH HOSE REMOVED FIG. 35-2

**NOTE:** Before installing a new cylinder, get a helper. Have the helper look through square inspection hole on back of runner while cylinder is lowered. The helper can inform installer when rod end of cylinder is lined up with lower pin.

**NOTE:** To install cylinder correctly, make sure hydraulic lines on cylinder are facing the vehicle body.

- 11. To install new Lifting cylinder, reverse **Steps** 6, 5, 4, 3, and 2.
- 12. Raise platform enough to remove jack stands (FIG. 35-3). Then lower platform all the way. Pressurize hydraulic system by pushing control switch to UP position. Release switch when platform is raised to bed height.



If necessary, do the BLEEDING
 HYDRAULIC FLUID procedure in this manual.

FIG. 35-3

## REPLACING PARTS - Continued RUNNER REPLACEMENT

**NOTE:** Refer to **Operation Manual** for instructions to operate Liftgate.

 Lower the platform (DOWN) to approximately 12" above the ground. Support platform with 2 jack stands (FIG. 36-1). Make sure ramp edge is 4" higher than inboard edge of platform.

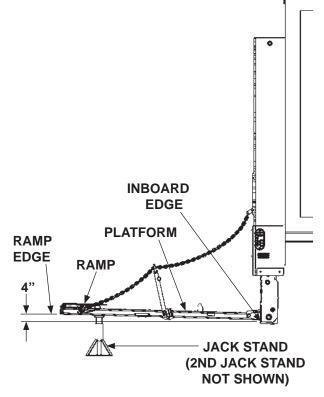


FIG. 36-1

 Unbolt pin collar from LH runner to remove chain arm (FIG 36-2). Then, unbolt and remove cover from runner. Repeat for RH chain arm and RH runner.

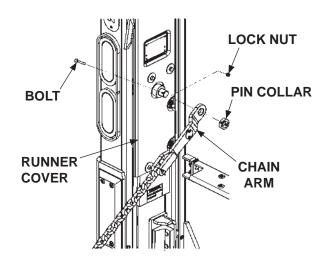


FIG. 36-2

3. Raise the platform (UP) slightly and place 2 more jack stands near the inboard edge (FIG. 37-1).

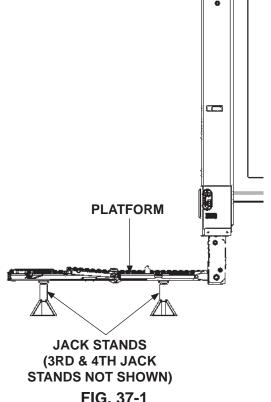
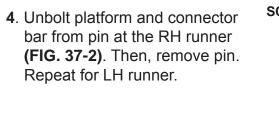


FIG. 37-1



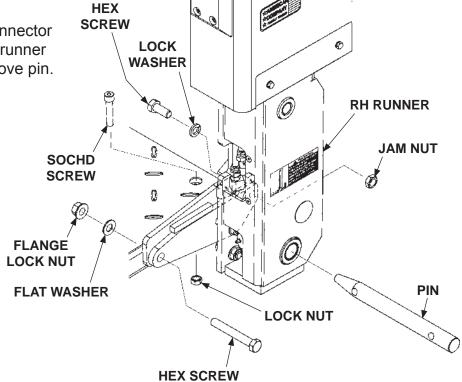


FIG. 37-2

### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

**NOTE:** Liftgate may be installed without spacers between stop block and runner, or one or two spacers may be used.

- 5. Unbolt stop block from the LH runner (FIG. 38-1). Repeat for RH runner. When platform is clear of the runners, raise the runners (UP) a few inches. Use a forklift, or equivalent lifting device, to move platform away from liftgate and the back of the vehicle (FIG. 38-1).
- **6.** Lower runners **(DOWN)** to the ground.

**NOTE:** If replacing LH runner, skip steps 7, 8, and 9.

- Do the opening/closing cylinder removal steps in the OPENING/ CLOSING CYLINDER REPLACEMENT procedure in this manual.
- 8. Disconnect runner switch cable from flexible cable near bottom of runner as shown in **FIG. 38-2**. Then, unfasten runner switch cable clamps from runner by removing lock nut **(FIG. 38-2)**. Remove clamp from cable connector.
- Pull flexible cable and twin hydraulic hoses away from the channel at bottom of runner (FIG. 38-2).

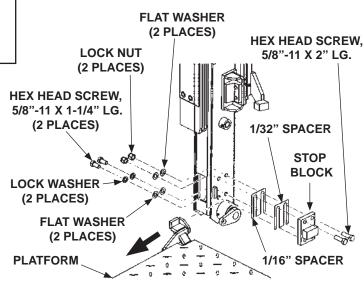


FIG. 38-1

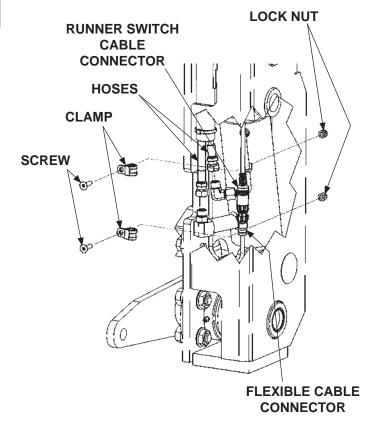
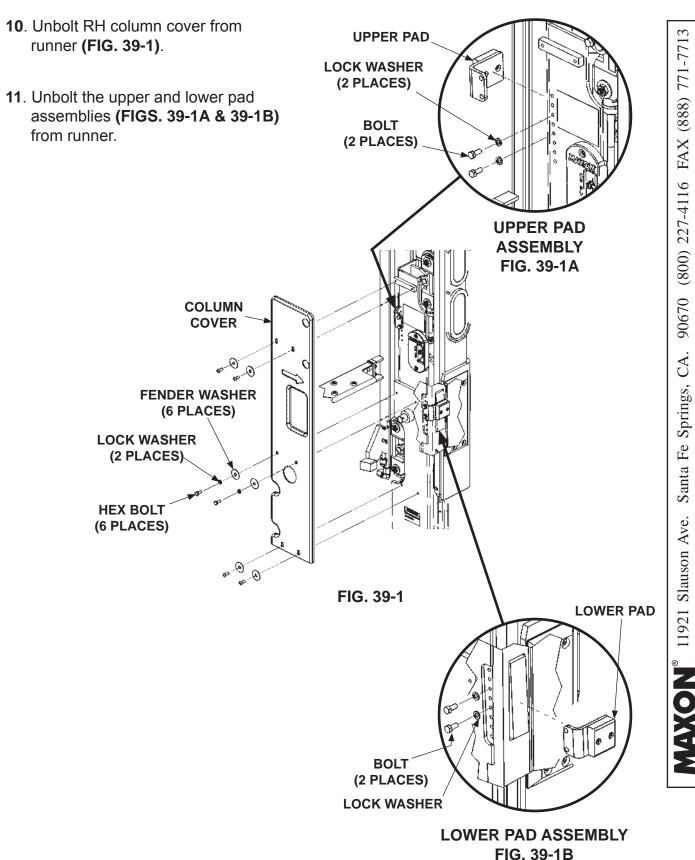


FIG. 38-2





### REPLACING PARTS- Continued RUNNER REPLACEMENT - Continued

12. If Liftgate is equipped with tandem rollers, unbolt the anchor pin from the tandem roller at the top of runner (FIG. 40-1). Next, move top of runner toward vehicle body for enough clearance to remove tandem rollers. Then, remove the tandem rollers (FIG. 40-1).

**NOTE:** If more clearance is necessary to remove the tandem rollers at the bottom of runner, unbolt roller bracket from the rollers.

- 13. For the tandem rollers at the bottom of runner, unbolt the anchor pin (FIG. 40-1). Next, move bottom of runner away from vehicle body for enough clearance to remove tandem rollers. Then, remove the tandem rollers (FIG. 40-1).
- 14. If Liftgate is equipped with tandem assembly with slide pads, unbolt the anchor pin from the slide pad assembly at the top of runner (FIG. 40-2). Next, move top of runner toward vehicle body for enough clearance to remove slide pad assembly. Remove the slide pad assembly (FIG. 40-2).
- 15. For the slide pad assembly at the bottom of runner, unbolt the anchor pin (FIG. 40-2). Next, move bottom of runner away from vehicle body for enough clearance to remove slide pad assembly. Remove the slide pad assembly (FIG. 40-2).

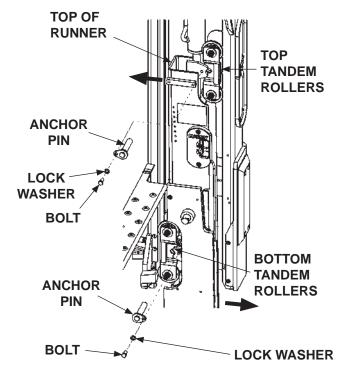


FIG. 40-1

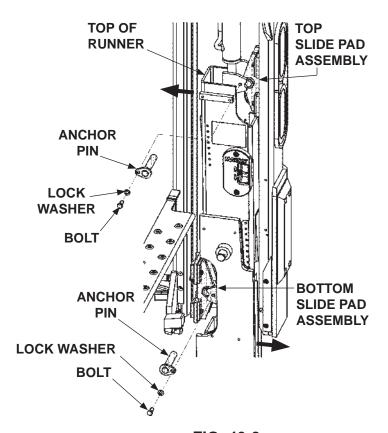


FIG. 40-2

**16**. Disconnect lifting hydraulic line from fitting on flow control valve near top of lifting cylinder. Hold cylinder firmly and remove roll pin and upper pin (FIG. 41-1).

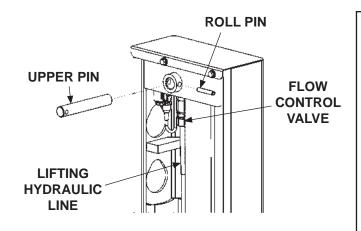
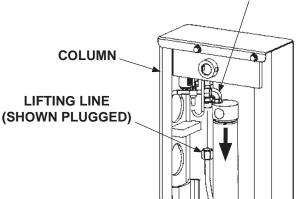


FIG. 41-1

17. Lower cylinder slowly a few inches to gain access to hydraulic line connector (FIG. 41-2). Plug the lifting line to prevent cylinder from compressing.



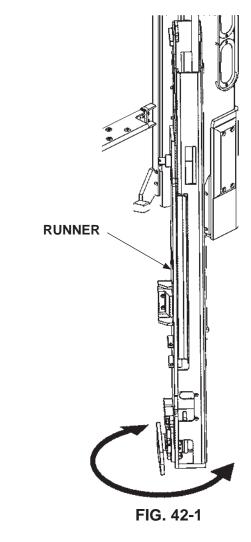


**18**. Disconnect hydraulic line from elbow on top of cylinder (FIG. 41-2). Then cap the elbow.

FIG. 41-2

# REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

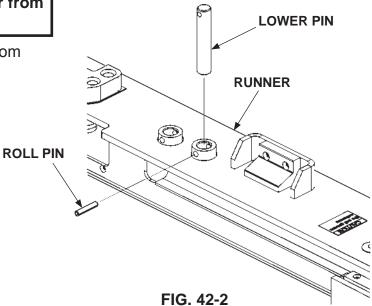
**19**. Twist and walk runner out of column **(FIG. 42-1)**. Then lay runner and cylinder on the ground.



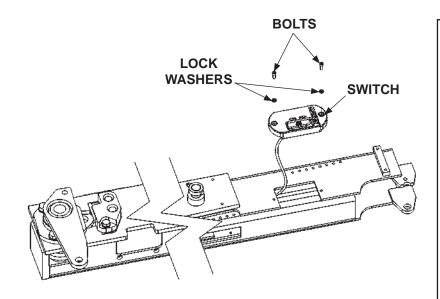
#### **CAUTION**

Prevent damage to cylinder rod. Be careful removing cylinder from runner.

**20**. Remove roll pin and lower pin from runner **(FIG. 42-2)**. Pull cylinder from runner.



21. If RH runner is being replaced, unbolt switch as shown in **FIG. 43-1**. Pull switch and cable from the runner.



REMOVING SWITCH FROM RH RUNNER FIG. 43-1

#### **CAUTION**

Avoid making sharp bends in wiring.

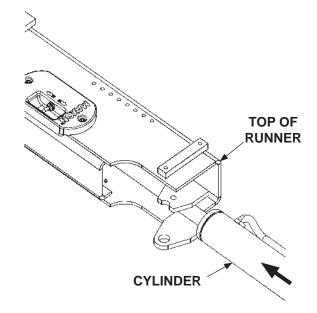
22. If RH runner is being replaced, reinstall switch, bracket, and cable in runner as follows. Make a wire fish by feeding 8 feet of small gauge wire through switch opening in runner (FIG. 43-1). Pull wire through channel at lower end of runner. Leave enough wire at the switch opening to attach to switch cable, and enough wire to pull at the lower end of runner. Tie upper end of wire fish to switch cable connector. Pull connector and cable through runner until connector exits lower end of runner. Then, bolt switch mounting bracket to runner (FIG. 43-1).

### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

### **CAUTION**

Prevent damage to cylinder rod. Be careful inserting cylinder in runner.

23. Slide rod end of lifting cylinder in top of runner (FIG. 44-1). Then reinstall lower pin and roll pin (FIG. 44-2).



INSERTING CYLINDER IN RUNNER FIG. 44-1

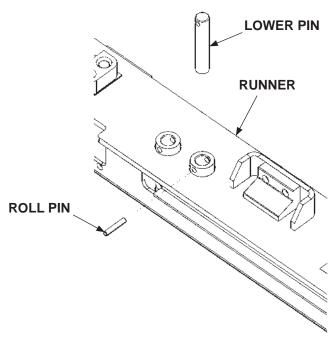


FIG. 44-2

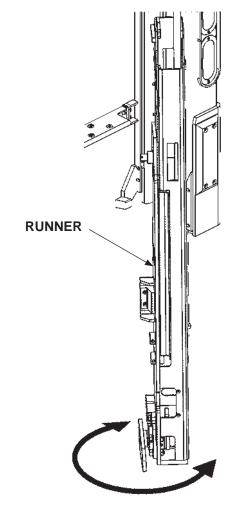


FIG. 45-1

25. Remove cap from elbow on top of cylinder (FIG. 45-2). Then reconnect power down line to elbow.

**26**. Remove plug from lifting line **(FIG. 45-2)**. Then, raise the cylinder to line up the holes on cylinder and column.

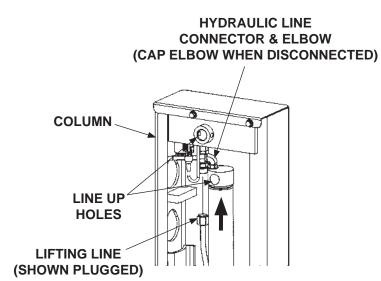


FIG. 45-2

### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

27. Holding the cylinder firmly, reinstall upper pin and roll pin (FIG. 46-1). Then, reconnect lifting line to flow control valve (FIG. 46-1).

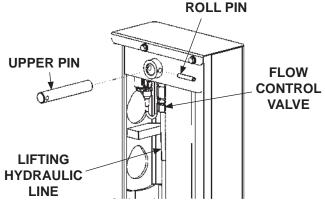


FIG. 46-1

NOTE: If roller bracket was unbolted from tandem rollers, reinstall bracket when tandem rollers are reinstalled at bottom of runner.

- 28. If Liftgate is equipped with tandem rollers, reinstall tandem rollers at the bottom of runner as follows. Move bottom of runner away from vehicle body for enough clearance to insert tandem rollers (FIG. 46-2). Insert tandem rollers in correct position. Then bolt anchor pin to runner (FIG. 46-2).
- 29. To reinstall tandem rollers at top of runner, do the following. Move top of runner toward vehicle body for enough clearance to insert tandem rollers (FIG. 46-2). Insert the tandem rollers in correct position. Then bolt anchor pin to runner (FIG. 46-2).

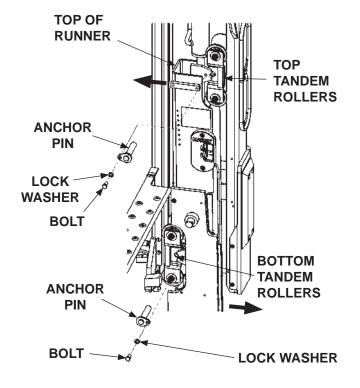


FIG. 46-2

- 30. If Liftgate is equipped with tandem slide pads, reinstall slide pad assembly at the bottom of runner as follows. Move bottom of runner away from vehicle body for enough clearance to insert slide pad assembly (FIG. 47-1). Insert slide pad assembly in correct position. Then bolt anchor pin to runner (FIG. 47-1).
- 31. To reinstall slide pad assembly at top of runner, do the following. Move top of runner toward vehicle body for enough clearance to insert slide pad assembly (FIG. 47-1). Insert slide pad assembly in correct position. Then bolt anchor pin to runner (FIG. 47-1).

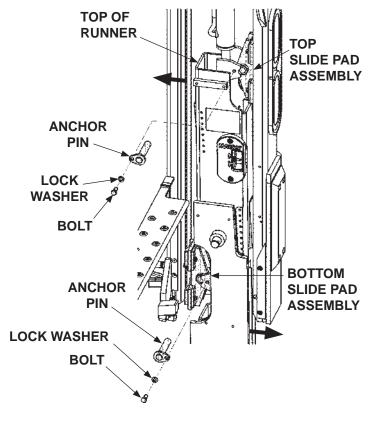


FIG. 47-1

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### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

**NOTE:** Clearance between runner pads and inner column guides should be as small as possible without interference. The Liftgate will not operate smoothly with zero (.00") clearance between pads and inner column.

- 32. Ensure the bottom tandem rollers are seated against inner column (FIG. 48-1). Next, slide the bottom pad down against wedge until there is no clearance between inner column and bottom pad (FIG. 48-1). Then, back off (slide up) bottom pad by 1 hole position to create clearance between pad and inner column.
- 33. Bolt bottom pad to runner with 2 bolts and 2 lock washers (FIG. 48-2). Torque the 2 bolts to 9-14 lb-ft.

BOLT HOLES
TO ADJUST PAD
POSITION
(8 PLACES)

BOTTOM
TANDEM
ROLLERS

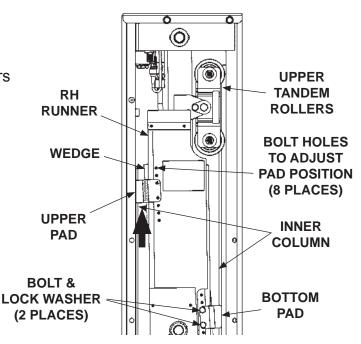
INNER
COLUMN

BOTTOM
PAD
PAD
PROBLEM
RUNNER

ADJUSTING LOWER PAD (RH RUNNER SHOWN) FIG. 48-1

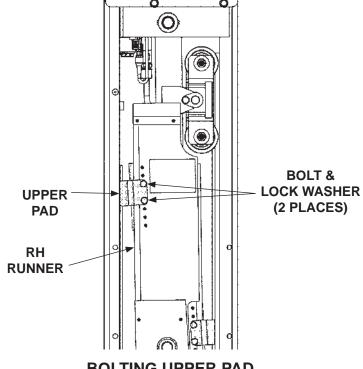
NOTE: Keep spacer pad in place between inner column & runner after unbolting pad from runner.

- **34.** Unbolt upper spacer pad from runner **(FIG. 48-2)**. Keep bolts & lock washers to reinstall.
- 35. Ensure upper tandem rollers are seated against inner column (FIG. 48-2). Next, slide the upper pad up against wedge until there is no clearance between inner column and upper pad (FIG. 48-1). Then, back off (slide down) lower pad by 1 hole position to create clearance between upper pad and inner column.



BOLTING LOWER PAD & ADJUSTING UPPER PAD (RH RUNNER SHOWN) FIG. 48-2

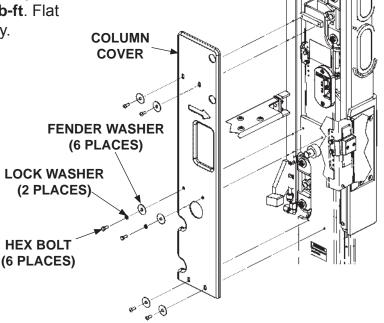
**36.** Bolt upper pad to RH runner with 2 bolts and 2 lock washers (**FIG. 49-1**). Torque the 2 bolts to **9-14 lb-ft**.



BOLTING UPPER PAD (RH RUNNER SHOWN) FIG. 49-1

**NOTE:** The serial plate must be transferred from old runner to new runner.

**37**. Bolt cover to runner **(FIG. 49-2)**. Torque the 6 bolts to **9-14 lb-ft**. Flat washers should rotate freely.



BOLTING ON RUNNER COVER FIG. 49-2

### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

NOTE: If replacing LH runner, skip steps 38, 39 and 40.

**38.** Position flexible cable and twin hydraulic hoses in the channel at bottom of runner (FIG. 50-1).

#### CAUTION

Avoid making sharp bends in wiring.

- 39. Connect runner switch cable to flexible cable near bottom of runner as shown in FIG. 50-1. Then, use clamps and lock nuts to fasten molded portion of connectors to runner (FIG. 50-1).
- 40. To reinstall opening/closing cylinder, do the opening/closing cylinder replacement steps in the OPENING/ CLOSING CYLINDER REPLACEMENT procedure in this manual.

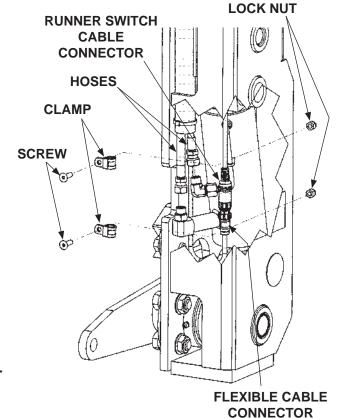
NOTE: Liftgate may be installed without spacers between stop block and runner, or one or two spacers may be used.

41. Reinstall mounting hardware removed earlier (FIG. 50-2). Use a forklift or equivalent lifting device to lift platform and line it up with attaching points on the LH runner and RH runner. Reinstall stop blocks (FIG. 50-2). Attach platform to runners.

HEX HEAD SCREW.

5/8"-11 X 1-1/4" LG.

(2 PLACES)



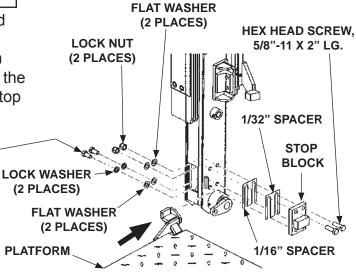
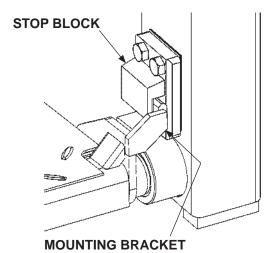


FIG. 50-1

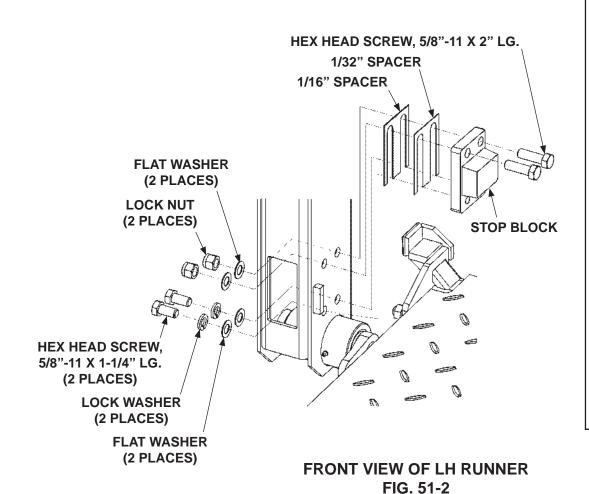
LH RUNNER SHOWN FIG. 50-2

50

**42**. If LH mounting bracket fits too tight against either side of stop block **FIG. 51-1**, adjust with spacers as shown in **FIG. 51-2**.



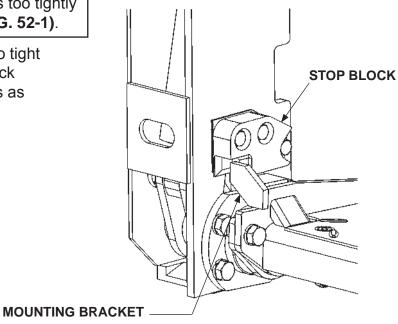
REAR VIEW OF LH RUNNER FIG. 51-1



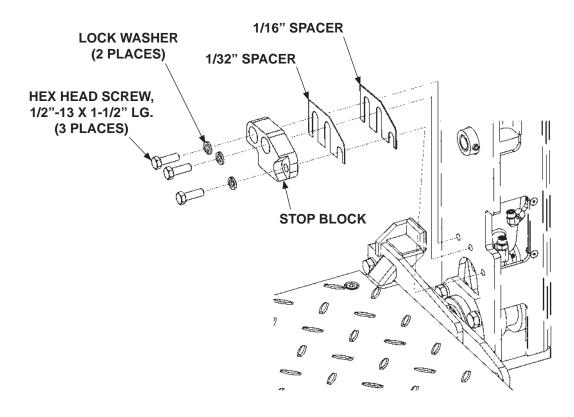
# REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

**NOTE:** Perform this step only if the mounting bracket fits too tightly in the stop block **(FIG. 52-1)**.

**43**. If RH mounting bracket fits too tight against either side of stop block **FIG. 52-1**, adjust with spacers as shown in **FIG. 52-2**.



REAR VIEW OF RH RUNNER FIG. 52-1



FRONT VIEW OF RH RUNNER FIG. 52-2

44. Insert pin through runner, couplings and connector bar at the RH runner. Then, bolt platform and connector bar to pin (FIG. 53-1). Repeat for LH runner.

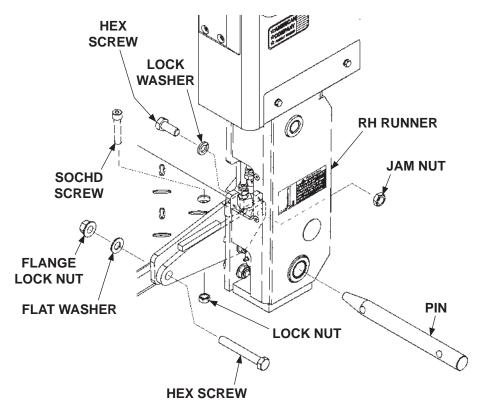


FIG. 53-1

### REPLACING PARTS - Continued RUNNER REPLACEMENT - Continued

**45**. Raise the platform **(UP)** slightly and remove 2 jack stands near the inboard edge **(FIG. 54-1)**.

**46.** Lower **(DOWN)** platform on jack stands **(FIG. 54-1)** so inboard edge is 4" below ramp edge.

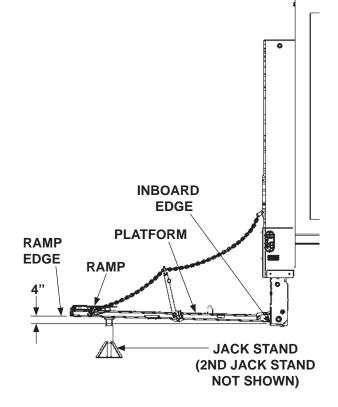


FIG. 54-1

- 47. Reattach chain arm to LH runner. Then, bolt on the pin collar to secure chain arm (FIG. 54-2). Repeat for RH runner.
- **48**. If necessary, do the **BLEEDING HYDRAULIC FLUID** procedure in this manual.

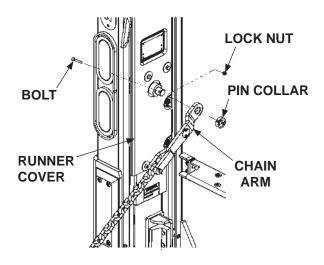
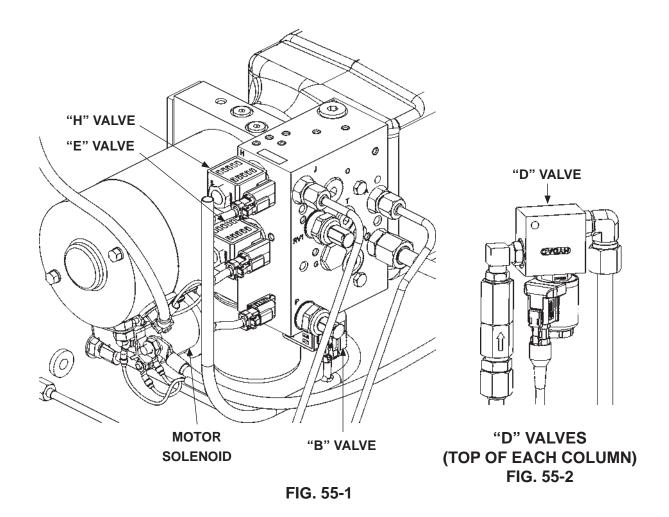


FIG. 54-2

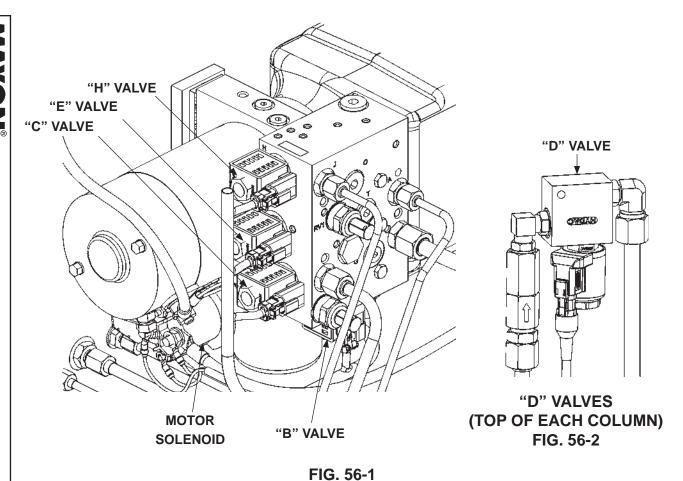
# HYDRAULIC SYSTEM DIAGRAMS PUMP & MOTOR SOLENOID OPERATION - GRAVITY DOWN



POWER UNIT MOTOR & SOLENOID OPERATION - GRAVITY DOWN								
LIFTGATE	SOLENOID OPERATION ( ✓ MEANS ENERGIZED)			ED)				
FUNCTION	PORT	SWITCH	RELAY	MOTOR	VALVE "B"	VALVE "D"	VALVE "E"	VALVE "H"
LIFT	В		-	<b>✓</b>	-	-	-	-
LOWER	С	"CD"	$\checkmark$	-	$\checkmark$	<b>✓</b>	-	-
OPEN	J	"GD"	-	<b>✓</b>	-	-	<b>✓</b>	<b>✓</b>
CLOSE	Α		-	<b>✓</b>	-	-	<b>✓</b>	-
R	REFER TO VALVES SHOWN ON HYDRAULIC SCHEMATIC							

**TABLE 55-1** 

# HYDRAULIC SYSTEM DIAGRAMS - Continued PUMP & MOTOR SOLENOID OPERATION - POWER DOWN



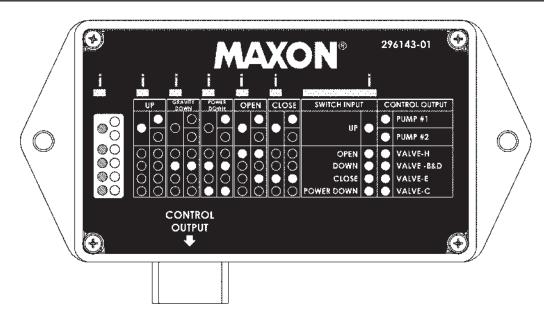
POWER UNIT MOTOR & SOLENOID OPERATION - POWER DOWN									
LIFTGATE		SOLENOID OPERATION ( ✓ MEANS ENERGIZED)							
FUNCTION PORT		SWITCH	RELAY	MOTOR	VALVE "B"	VALVE "C"	VALVE "D"	VALVE "E"	VALVE "H"
LIFT	В		-	<b>✓</b>	-	-	-	-	-
LOWER	С	"PD"	-	<b>✓</b>	$\checkmark$	<b>✓</b>	<b>✓</b>	-	-
OPEN	J	PD	-	<b>✓</b>	-	-	-	<b>✓</b>	<b>✓</b>
CLOSE	Α		-	<b>✓</b>	-	1	-	<b>✓</b>	-
REFER TO VALVES SHOWN ON HYDRAULIC SCHEMATIC									

**TABLE 56-1** 

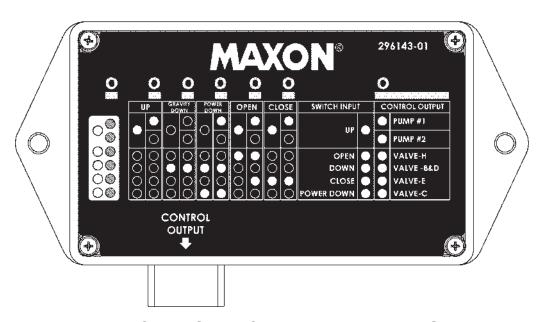
## ELECTRICAL CONTROLLER DIAGRAMS CONTROLLER INDICATIONS

**NOTE:** For interpreting the controller indications and functions, the "i" over bar means the indication pertains to a switch input shown on the face of the controller. The "o" over bar means the indication pertains to a controller output shown on the face of the controller.

**NOTE:** The correct input LED and output LED must be illuminated to be a complete indication for each operating function.

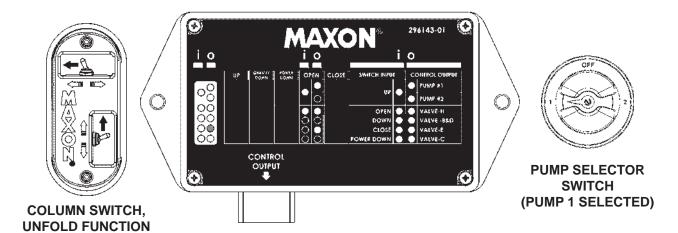


### INDICATORS FOR SWITCH INPUTS FIG. 57-1

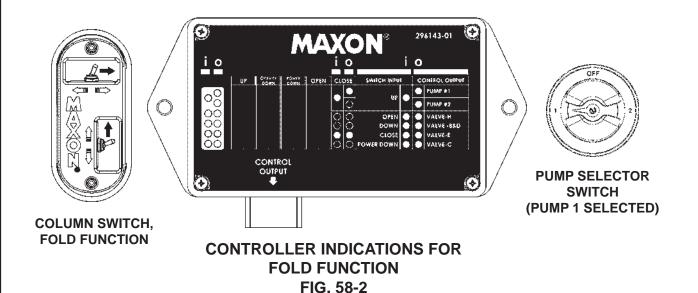


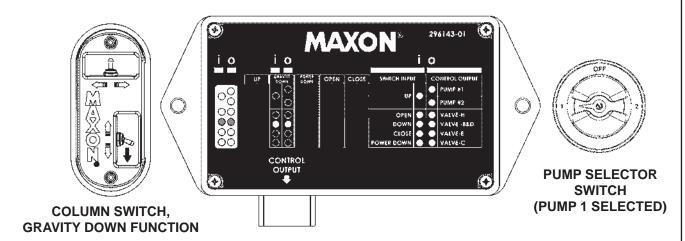
INDICATORS FOR CONTROLLER OUTPUTS FIG. 57-2

# ELECTRICAL CONTROLLER DIAGRAMS - Continued CONTROLLER INDICATIONS - CONTINUED



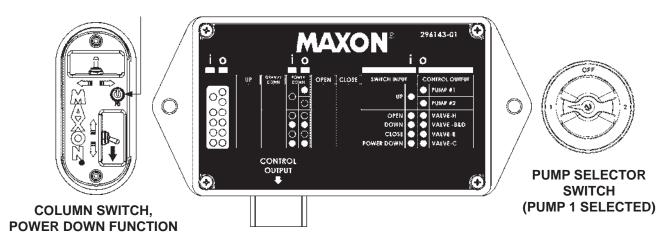
CONTROLLER INDICATIONS FOR UNFOLD FUNCTION FIG. 58-1





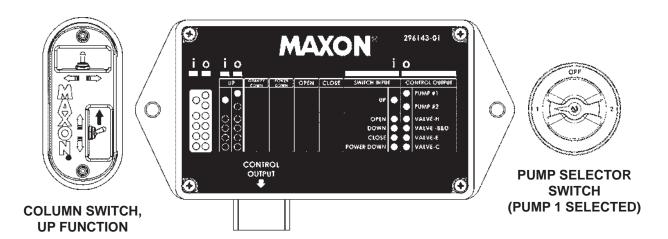
# CONTROLLER INDICATIONS FOR GRAVITY DOWN FUNCTION FIG. 59-1

### POWER DOWN BUTTON

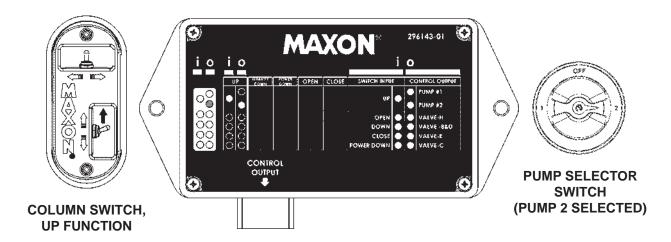


CONTROLLER INDICATIONS FOR POWER DOWN FUNCTION FIG. 59-2

# ELECTRICAL CONTROLLER DIAGRAMS - Continued CONTROLLER INDICATIONS - CONTINUED



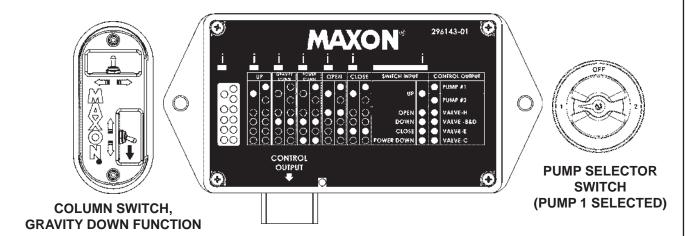
CONTROLLER INDICATIONS FOR UP FUNCTION FIG. 60-1



CONTROLLER INDICATIONS FOR UP FUNCTION FIG. 60-2

# CONTROLLER INPUT LED(S) NOT ILLUMINATED & OUTPUT LED(S) NOT ILLUMINATED

If column switch is set to **UNFOLD**, **FOLD**, **DOWN** or **UP** and the input and output LED's on the controller are not illuminated **(FIG. 61-1)**, voltage measured at the column switch connector, for each function, should be 12.4 VDC minimum. If this check is correct, ensure the 12-pin valve wiring harness, connected to the Control Output, is securely connected. Refer to **GRAVITY DOWN OR POWER DOWN SINGLE & DUAL PUMP ELECTRICAL SCHEMATIC**.

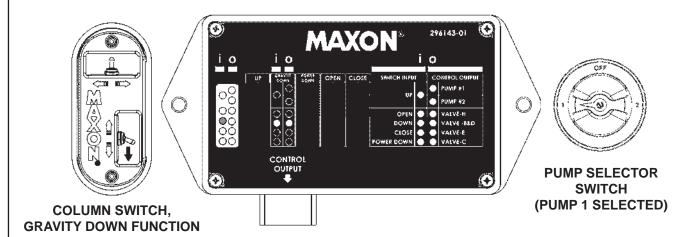


NO INDICATORS FOR CONTROL SWITCH INPUT OR OUTPUT FIG. 61-1

#### **ELECTRICAL CONTROLLER DIAGRAMS - Continued**

### CONTROLLER INPUT LED(S) ILLUMINATED, BUT OUTPUT LED(S) NOT ILLUMINATED

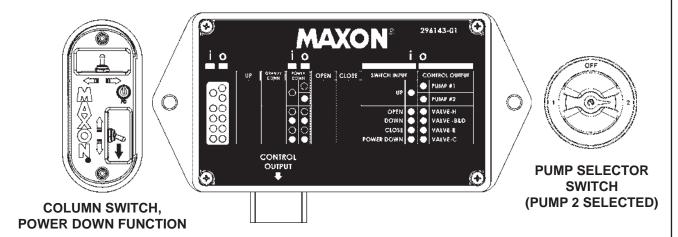
If controller input LED's are illuminated, but output LED's are not illuminated (FIG. 62-1), check for 12.4VDC minimum at motor solenoid battery power terminal (green wire for pump #1 or yellow wire for pump #2). If this check is correct, ensure the 12-pin valve wiring harness, connected to the Control Output, is securely connected. Refer to GRAVITY DOWN OR POWER DOWN SINGLE & DUAL PUMP ELECTRICAL SCHEMATIC. If problem still exists, replace the controller.



NO INDICATORS FOR CONTROLLER OUTPUT FIG. 62-1

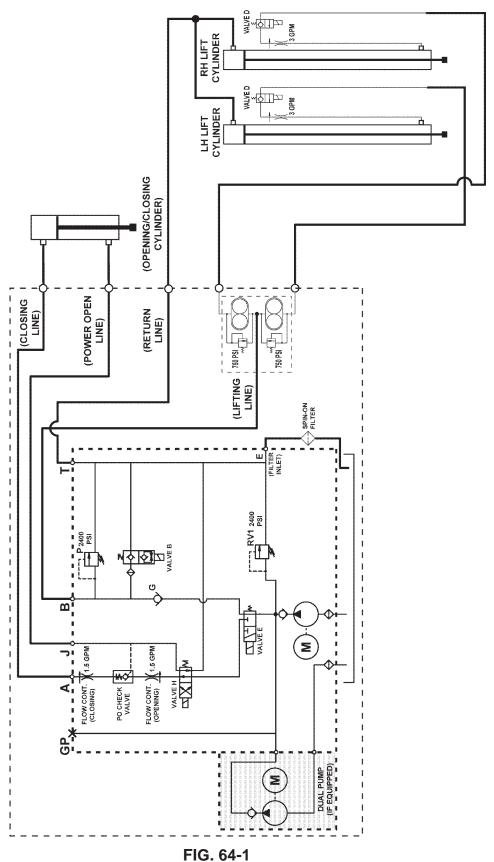
### CONTROLLER INPUT LED(S) & OUTPUT LED(S) ILLUMINATED, BUT LOSS OF LIFTGATE FUNCTION

If controller input and output LED's are illuminated (FIG. 63-1), but the UP, DOWN, FOLD or UNFOLD function does not work, check for 10VDC minimum at the applicable valve coils. Next, check the ground circuit for the selected function. Ground wire should show 0VDC. If these checks are correct, ensure the 12-pin valve wiring harness, connected to the Control Output, is securely connected. Refer to GRAVITY DOWN OR POWER DOWN SINGLE & DUAL PUMP ELECTRICAL SCHEMATIC.



INPUT & OUTPUT INDICATORS ILLUMINATED, BUT LOSS OF LIFTGATE FUNCTION FIG. 63-1

# HYDRAULIC SYSTEM DIAGRAMS GRAVITY DOWN HYDRAULIC SCHEMATIC



#### **GRAVITY DOWN HYDRAULIC LINES IDENTIFICATION**

**CAUTION** NOTE: See TABLES 66-1 & 66-2 for information on the numbered Before connecting hoses, ensure face seal o-rings are in place. hoses in this illustration. RH LH **VEHICLE CHANNEL** (BOTTOM VIEW) **LIFTING GUARD** LINE **LH COLUMN RETURN LINE** (TO PUMP RESERVOIR) 2 RETURN LINE **LIFTING** TEE LINE RETURN LINE Platform Fold Line **RH COLUMN** Platform Unfold Line DECAL P/N 282573 0 **LIFTING** LINE Platform Platform NOTE: Lifting & folding hoses run up Fold Line **Unfold Line** from column connectors, as shown, to bottom of vehicle floor.

FIG. 65-1

#### **HYDRAULIC SYSTEM DIAGRAMS - Continued**

NOTE: Each pump extension kit contains 2 hoses of the same length (item 3). One hose is for the Platform Fold Line and the second hose is for the Platform Unfold Line. One hose has a yellow band on each connector to help connect the 2 hoses to the correct fittings. For example, connect hose with yellow bands to the Fold Line on the RH column and the Fold Line on the back of the pump box.

**NOTE:** For torque values for the hydraulic hose connectors, see **TABLES 68-1**, **68-2 & 68-3**.

	GRAVITY DOWN PUMP BOX INSTALLATION: REQUIRED HOSES & PLASTIC TUBING				
	3 FT. 10 FT. 15 F		15 FT.		
1	HP 3/8" X 72" LG.	HP 3/8" X 196" LG.	HP 3/8" X 256" LG.		
2	<b>2</b> HP 3/8" X 150" LG. HP 3/8" X 274" LG. HP 3/8" X 334" I		HP 3/8" X 334" LG.		
3	3 HP 1/4" X 64" LG. HP 1/4" X 188" LG. HP 1/4" X 248" LG.				
4	PLASTIC 3/8" OD X 84" LG.	PLASTIC 3/8" OD X 192" LG.	PLASTIC 3/8" OD X 264" LG.		

**TABLE 66-1** 

	GRAVITY DOWN PUMP BOX INSTALLATION: REQUIRED HOSES & PLASTIC TUBING				
	20 FT. 28 FT.				
1	HP 3/8" X 316" LG.	HP 3/8" X 412" LG.			
2	HP 3/8" X 394" LG.	HP 3/8" X 490" LG.			
3	HP 1/4" X 308" LG.	HP 1/4" X 404" LG.			
4	PLASTIC 3/8" OD X 324" LG.	PLASTIC 3/8" OD X 420" LG.			

**TABLE 66-2** 

66

#### TORQUE VALUES FOR HYDRAULIC CONNECTORS

#### **SAE O-RING CONNECTORS**

SIZE	TORQUE (LB-FT)	TORQUE (NEWTON-METER)
-4	13-15	17.6-20.3
-6	22-24	29.8-32.5
-8	40-43	54.2-58.3

**TABLE 67-1** 

#### **SAE 37 DEGREE FLARE CONNECTORS**

SIZE	TORQUE (LB-FT)	TORQUE (NEWTON-METER)	
-4	11-12	14.9-16.3	
-6	18-20	24.4-27.1	
-8	36-39	48.8-52.8	

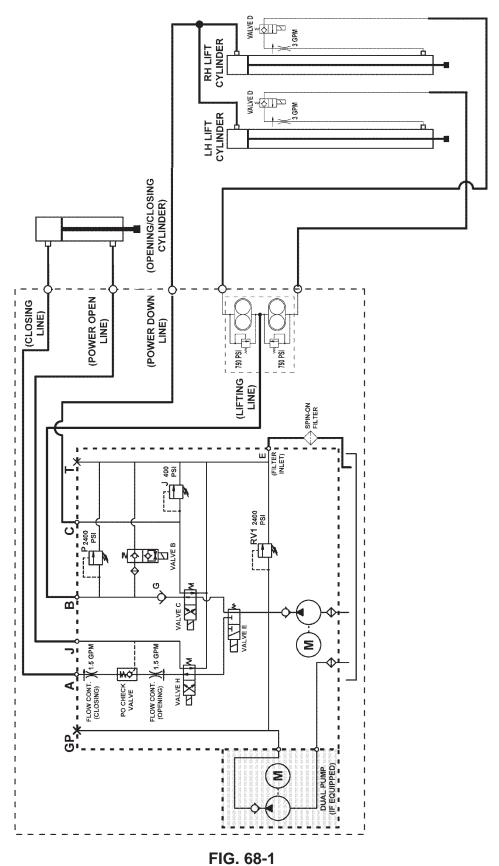
**TABLE 67-2** 

#### **O-RING FACE-SEAL CONNECTORS**

SIZE	TORQUE (LB-FT)	TORQUE (NEWTON-METER)
-4	17-18	23-25.4
-6	25-27	33.9-37.3
-8	38-41	51.5-56.7

**TABLE 67-3** 

# HYDRAULIC SYSTEM DIAGRAMS - Continued POWER DOWN HYDRAULIC SCHEMATIC



#### POWER DOWN HYDRAULIC LINES IDENTIFICATION

**CAUTION** NOTE: See TABLES 70-1 & 70-2 for Before connecting hoses, ensure face information on the numbered hoses in this illustration. seal o-rings are in place. RH **VEHICLE CHANNEL** (BOTTOM VIEW) **LIFTING GUARD** LINE **LH COLUMN RETURN LINE** (TO PUMP RESERVOIR) **RETURN** LINE LIFTING TEE LINE Platform **RETURN** Fold Line LINE **RH COLUMN** Platform **Unfold Line** 3) **LIFTING** LINE Platform **Platform** NOTE: Lifting & folding hoses run up Fold Line **Unfold Line** from column connectors, as shown, to bottom of vehicle floor.

FIG. 69-1

#### **HYDRAULIC SYSTEM DIAGRAMS - Continued**

NOTE: Each pump extension kit contains 2 hoses of the same length (item 1).

One hose is for the Platform Fold Line and the second hose is for the Platform Unfold Line. One hose has a yellow band on each connector to help connect the 2 hoses to the correct fi ttings. For example, connect hose with yellow bands to the Fold Line on the RH column and the Fold Line on the back of the pump box.

NOTE: See TABLES 67-1, 67-2 & 67-3 for hydraulic fittings torque values.

	POWER DOWN PUMP BOX INSTALLATION: REQUIRED HOSES				
	3 FT. 10 FT. 15 FT.				
1	HP 1/4" X 34" LG.	HP 1/4" X 166" LG.	HP 1/4" X 226" LG.		
2	HP 1/4" X 64" LG.	HP 1/4" X 188" LG.	HP 1/4" X 248" LG.		
3	HP 3/8" X 72" LG.	HP 3/8" X 196" LG.	HP 3/8" X 256" LG.		
4	HP 3/8" X 150" LG.	HP 3/8" X 274" LG.	HP 3/8" X 334" LG.		

**TABLE 70-1** 

	POWER DOWN PUMP BOX INSTALLATION: REQUIRED HOSES				
	20 FT. 28 FT.				
1	HP 1/4" X 286" LG.	HP 1/4" X 382" LG.			
2	HP 1/4" X 308" LG.	HP 1/4" X 404" LG.			
3	HP 3/8" X 316" LG.	HP 3/8" X 412" LG.			
4	HP 3/8" X 394" LG.	HP 3/8" X 490" LG.			

**TABLE 70-2** 

# ELECTRICAL SYSTEM DIAGRAMS INTERCONNECTING ELECTRICAL SCHEMATIC - GRAVITY DOWN

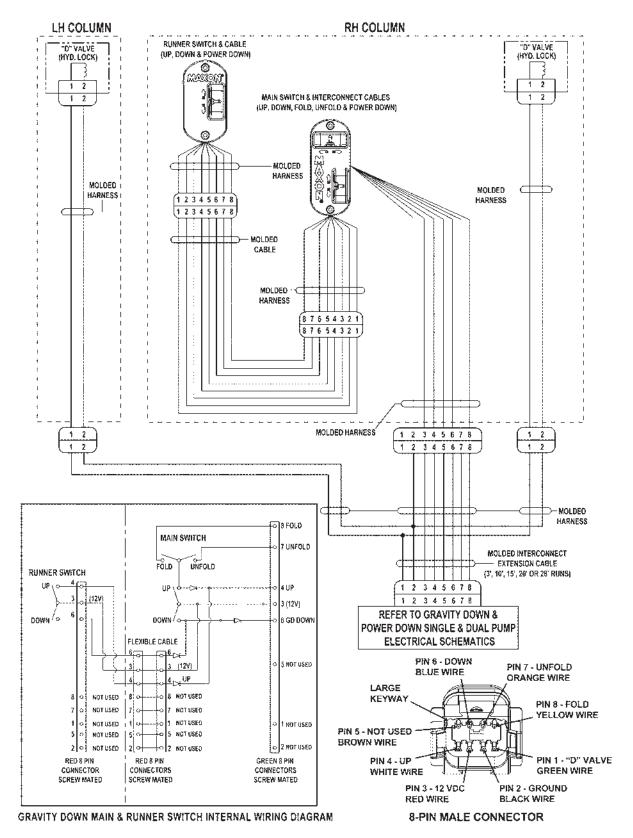


FIG. 71-1

## **ELECTRICAL SYSTEM DIAGRAMS - Continued**GRAVITY DOWN SINGLE & DUAL PUMP ELECTRICAL SCHEMATIC

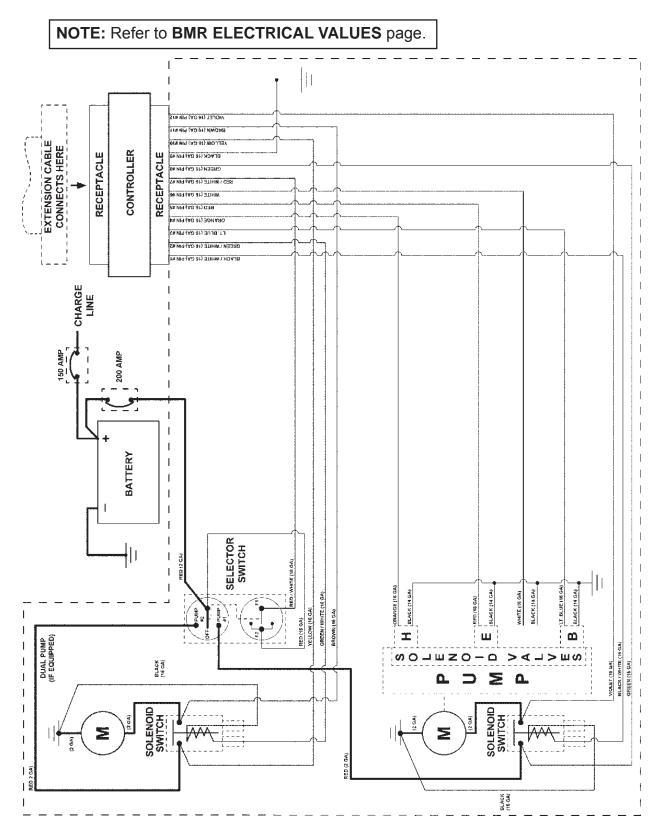


FIG. 72-1

### INTERCONNECTING ELECTRICAL SCHEMATIC - POWER DOWN

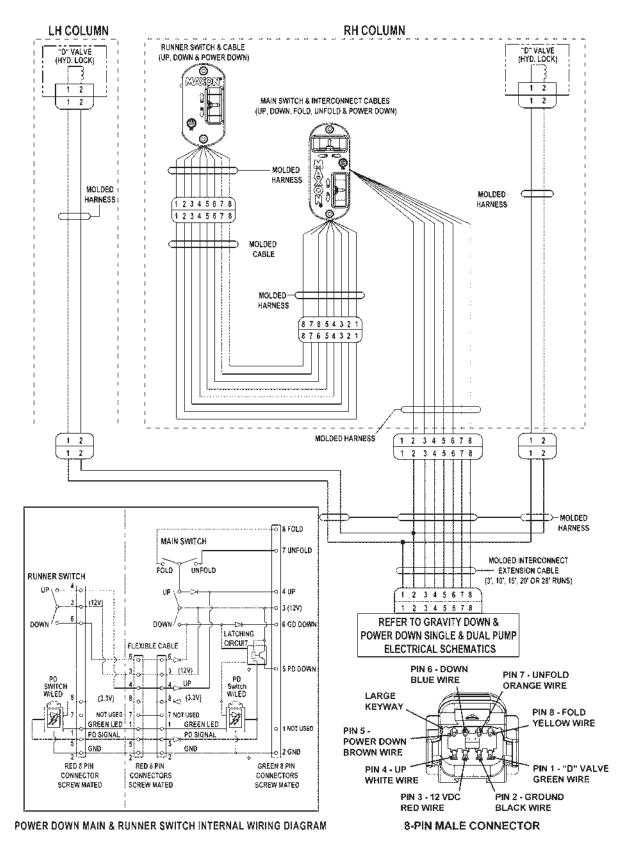


FIG. 73-1

# **ELECTRICAL SYSTEM DIAGRAMS - Continued**POWER DOWN SINGLE & DUAL PUMP ELECTRICAL SCHEMATIC

**NOTE:** Refer to **BMR ELECTRICAL VALUES** page.

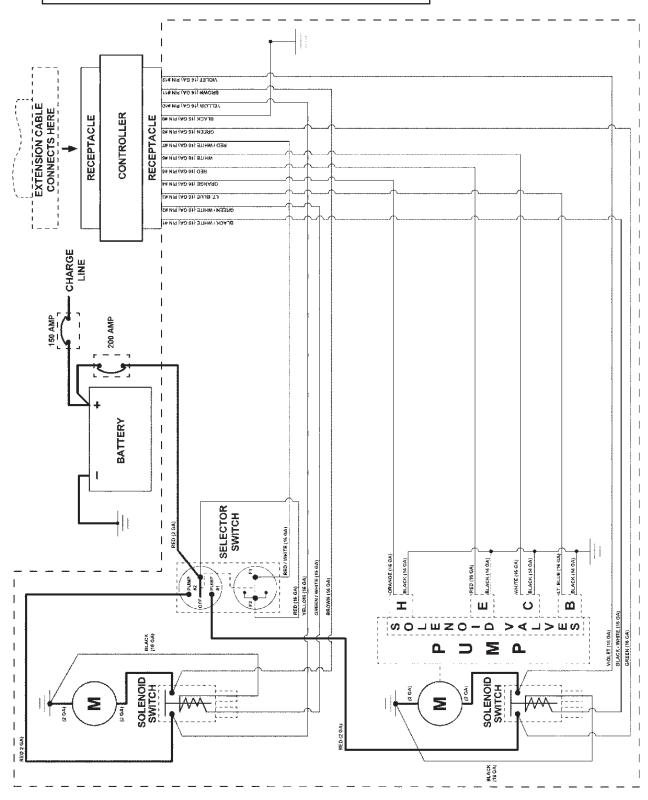


FIG. 74-1

### **MAINTAIN ELECTRIC CABLES**

**NOTE:** Liftgates with auxiliary or street-side controls have a tee assembly with three green connectors. Use the following procedure on all green connectors.

**1.** Locate green connector at the base of RH column, that connects runner switch to interconnect harness (**FIG. 75-1**).

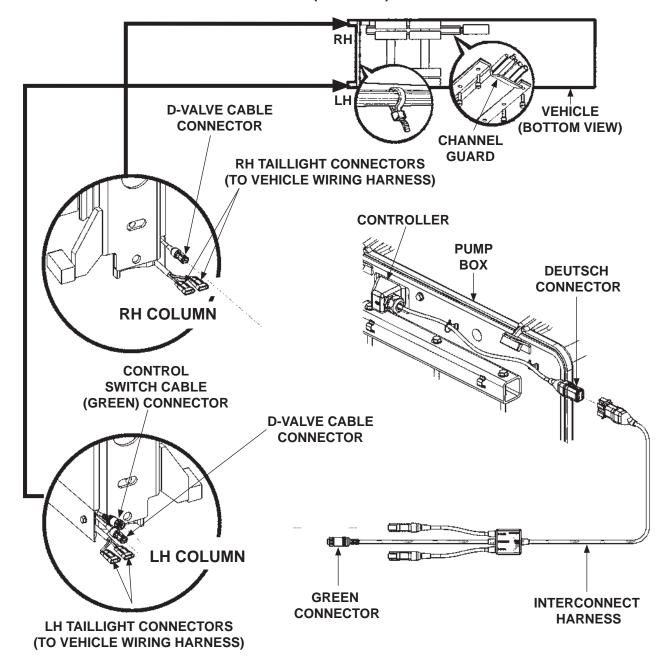
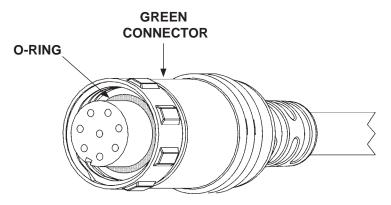


FIG. 75-1

# ELECTRICAL SYSTEM DIAGRAMS - Continued MAINTAIN ELECTRIC CABLES - Continued

2. Disconnect connector and check that o-ring is in position and there is no dirt or debris on the o-ring or in the connector with sockets (FIG. 76-1).



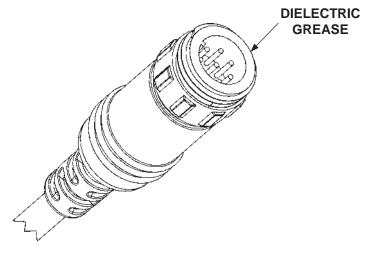
CHECKING CONNECTOR O-RING FIG. 76-1

**3.** Slide a 2" long piece of 1" diameter heat shrink sleeving (Maxon Part # 905189-04) over the connector.

### **CAUTION**

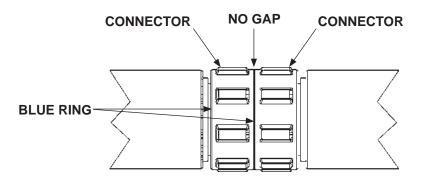
Do **NOT** apply any dielectric grease to the pins or inside the connectors.

**4.** Apply a thin coating of dielectric grease around the outer face of the connector with pins, as shown in **FIG. 76-2**.



APPLYING DIELECTRIC GREASE TO CONNECTOR FIG. 76-2

**5.** Align the keyed connectors and push together. Tighten blue rings until fully seated with no gap between the connectors. Grip both ends of connector firmly by hand and tighten **(FIG. 77-1)**.



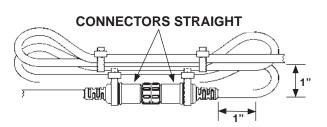
ALIGNING AND TIGHTENING CONNECTORS FIG. 77-1

**6.** Center heat shrink sleeving over connection and apply heat until sleeving is fully sealed around the connectors.

### **CAUTION**

Bending connectors will result in damaged connectors. Tie connector housings to cable bundle to prevent damage.

7. Secure harness under trailer with plastic ties, as needed. Ensure cables exiting the connectors are stress-relieved. Cables should exit connector with 1" of straight cable before bending to maximum 1" radius (FIG. 77-2).



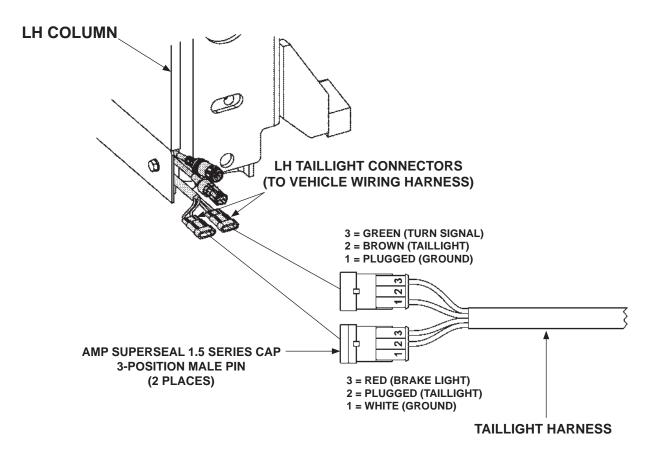
CORRECT CABLE ALIGNMENT FIG. 77-2



INCORRECT CABLE ALIGNMENT FIG. 77-3

# ELECTRICAL SYSTEM DIAGRAMS - Continued MAINTAIN ELECTRIC CABLES - Continued

- **8.** Ensure the LH taillight harness is properly connected to LH taillight connectors at bottom of LH column (FIG. 78-1).
- 9. Repeat for RH column.



CONNECTING TAILIGHT HARNESS TO TAILIGHT CONNECTORS
(LH COLUMN SHOWN)
FIG. 78-1

# MAXON® 11921 Slauson Ave.

### **BMR ELECTRICAL & HYDRAULIC VALVES TORQUE VALUES**

MTE PUMP	BUCHER PUMP		
Solenoid Switch:	Solenoid Switch:		
• Coil: 5.4Ω @ 70°F. ±15%	• Coil: 5.4Ω @ 70°F. ±15%		
• Ampere: 2.2A @ 12V	• Ampere: 2.2A @ 12V		
Coil terminal torque: 10-15 lb-in	Coil terminal torque: 10-15 lb-in		
Contact terminal torque: 30-35 <b>lb-in</b>	Contact terminal torque: 30-35 <b>lb-in</b>		
Solenoid Valves (H, E, and C):	Solenoid Valves (H, E, and C):		
• Coil: 6.6Ω @ 70°F. ±15%	• Coil: 4.0Ω @ 70°F. ±15%		
• Ampere: 1.8A @ 12V	• Ampere: 2.5A @ 10V		
Coil nut torque: 15-45 lb-in	Coil nut torque: 15-45 <b>lb-in</b>		
Solenoid Valve (B):	Solenoid Valve (B):		
• Coil: 7.5Ω @ 70°F. ±15%	• Coil: 4.0Ω @ 70°F. ±15%		
• Ampere: 1.6A @ 12V	• Ampere: 2.5A @ 10V		
Coil nut torque: 15-45 lb-in	Coil nut torque: 15-45 <b>lb-in</b>		
H, E, C & B Valve Cartridge Torque:	H, E, C & B Valve Cartridge Torque:		
25-30 <b>lb-ft</b> maximum	25-30 <b>lb-ft</b> maximum		
Coil nut torque: 15-45 lb-in	Coil nut torque: 15-45 lb-in		
Solenoid Valve (D):	Solenoid Valve (D):		
• Coil: 8.0Ω @ 70°F. ±15%	• Coil: 8.0Ω @ 70°F. ±15%		
• Ampere: 1.5A @ 12V	• Ampere: 1.5A @ 12V		
Coil nut torque: 3-4.5 lb-ft	Coil nut torque: 3-4.5 lb-ft		
Valve cartridge torque: 18.5-22 <b>lb-ft</b>	Valve cartridge torque: 18.5-22 <b>lb-ft</b>		
Pump Selector Switch Terminal Stud	Pump Selector Switch Terminal Stud		
Torque:	Torque:		
140 <b>lb-in</b> maximum	140 <b>lb-in</b> maximum		
Cable Ground Stud Torque:	Cable Ground Stud Torque:		
24 <b>lb-ft</b> maximum	24 <b>lb-ft</b> maximum		

**TABLE 79-1** 

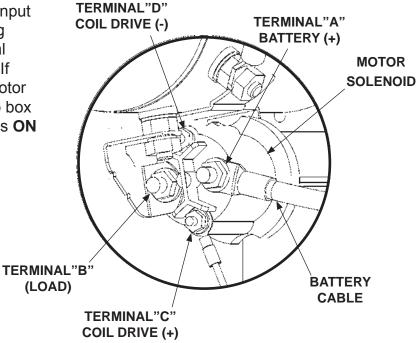
(800) 227-4116

FAX (888) 771-7713

## TROUBLESHOOTING PLATFORM WILL NOT RAISE & MOTOR WILL NOT RUN

**NOTE:** For dual pump system, check secondary pump and motor first.

Check for +12.4 volts DC input to starter solenoid by using voltmeter between terminal A (FIG. 80-1) and ground. If there is no power to the motor solenoid, make sure pump box master disconnect switch is ON and circuit breaker is set.



# TYPICAL MOTOR SOLENOID ELECTRICAL CONNECTIONS (POWER DOWN PUMP IS SHOWN) FIG. 80-1

- 2. Find out if vehicle is equipped with optional battery box, truck charge line, tractor charge line, or trailer charge line. Check optional battery box cables and charge line cables for damage, dirty connections and loose connections. Replace damaged battery cables, clean dirty connections, and tighten loose connections.
- 3. Check if vehicle batteries and optional battery box batteries are fully charged. If required, fully charge batteries with a battery charger. Replace batteries that cannot be fully charged. If battery charger fully charges batteries, use vehicle manufacturer's specifications to check the vehicle battery charging system. Do not operate Liftgate if vehicle charging system needs repair.
- **4.** Use a 6" long, 10 gauge insulated wire as a jumper to connect starter solenoid terminal "A" and terminal "C". Check for +12.4 volts DC output from starter solenoid by using voltmeter between terminal "B" (**FIG. 80-1**) and ground. If 0 volts is indicated on terminal "B", replace starter solenoid. With jumper wire connected between terminals "A" and "C", check between terminal "D" (**FIG. 80-1**) and ground. If +11 to +12.6 volts is indicated on terminal "D", check ground circuit wire continuity. If circuit is open, repair as needed. Also, check electrical cable to motor for damage, dirty connections, and loose connections. Replace damaged electrical cable to motor, clean dirty connections, and tighten loose connections. If necessary, use multimeter and applicable electrical schematics in this manual to check switch controls and interconnecting wiring.

Santa Fe Springs,

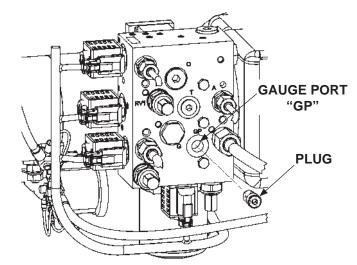
5. For POWER DOWN Liftgates, with jumper wire connected between terminals "A" and "C", check between terminal "C" (FIG. 82-1) and ground. If +11 to +12.6 volts is indicated on terminal "C", check ground circuit wire continuity. If circuit is open, repair as needed. Also, check electrical cable to motor for damage, dirty connections, and loose connections. Replace damaged electrical cable to motor, clean dirty connections, and tighten loose connections. If necessary, use multimeter and applicable electrical schematics in this manual to check switch controls and interconnecting wiring.

# TROUBLESHOOTING - Continued PLATFORM WILL NOT RAISE & MOTOR RUNS

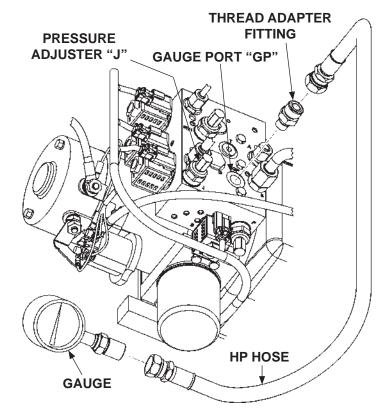
**NOTE:** The relief valve pressure is set at the factory; however, if a pressure check shows incorrect reading, use the following procedure to set the pressure to the correct reading.

**NOTE:** Ensure the power down shut off switch is set to **PD**.

- Check the hydraulic fluid level in the reservoir. Refer to the CHECKING HYDRAULIC FLUID procedure in this manual.
- 2. Open the platform.
- **3.** Remove plug from pump gauge port **GP (FIG. 82-1)**.
- 4. Attach a 0-3000 PSI pressure gauge with high pressure hose, thread adapter fitting, and swivel fitting (if needed) to pump gauge port GP (FIG. 82-2).
- 5. Set control switch to UP.
- **6.** Turn the pressure adjuster **J** (FIG. 82-2) for a 2400 PSI reading on the gauge (FIG. 82-2).
- After adjustments are complete, remove gauge, hose, and fittings. Then, reinstall plug in gauge port GP (FIG. 82-1).



GAUGE PORT "GP" FIG. 82-1

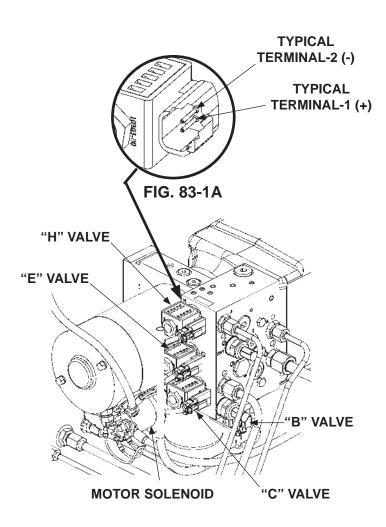


GAUGE CONNECTION AND PRESSURE ADJUSTER ON PORT PLATE FIG. 82-2

**NOTE:** For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

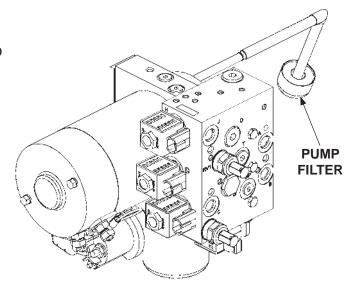
8. Try raising platform by activating **UP** toggle switch. Only the motor solenoid (FIG. 83-1) should be energized while raising platform. Refer to **HYDRAULIC SYSTEM DIAGRAMS** in this manual. Connect multimeter to Terminal-1 and Terminal-2 to measure voltage at each valve shown in FIGS. 83-1 and 83-1A. Correct indication is 0 volts DC. If voltmeter indicates +11 to +12.6 volts DC for any of the valves, check control switch and wiring to the valve. Refer to the **DUAL PUMP BOX** or **SINGLE** PUMP BOX ELECTRICAL **SCHEMATIC**. Replace faulty wiring or control switch as required.



POWER DOWN PUMP/MOTOR VALVES & ELECTRICAL CONNECTIONS (POWER DOWN PUMP IS SHOWN)
FIG. 83-1

# TROUBLESHOOTING - Continued PLATFORM WILL NOT RAISE & MOTOR RUNS - Continued

9. Remove reservoir from pump/motor assembly (FIG. 84-1). Check if pump filter is clogged. If clogged, clean filter and flush contaminated fluid from reservoir. Replace spin-on filter in pump box. Check for missing or broken pick up tube(s). Reinstall reservoir.



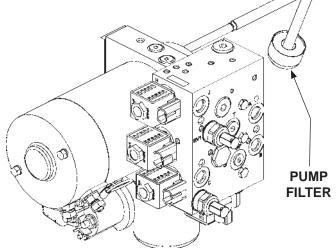
PUMP ASSEMBLY WITH RESERVOIR REMOVED FIG. 84-1

### PLATFORM WILL NOT RAISE LOAD AT RATED CAPACITY

### **A** WARNING

To prevent possible injury and equipment damage, ensure platform is supported before disconnecting hydraulic lines.

- 1. Check for unequal cylinder operation (lagging cylinder first) as follows.
  - Unfold the platform and raise to vehicle bed height. Disconnect **POWER DOWN** hose from hydraulic line at the bottom of RH column. Place a 3 gallon bucket under column to catch fluid from the open lines. Set control box toggle switch to **UP** position. Check if fluid is streaming from the open hydraulic line. A few drops of hydraulic fluid is okay; however, if fluid streams steadily from a line, replace piston seals in the cylinder connected to that line. Repeat this step for the LH column.
- 2. Check vehicle charge line cables for damage, dirty connections and loose connections. If Liftgate battery box is installed, check for damaged battery cables, dirty cable connections and loose cable connections in battery box. Replace damaged cables, clean dirty connections and tighten loose connections.
- **3.** Check for bent parts on the Liftgate that could interfere with normal operation.
- 4. Verify that relief valve pressure settings are correct. Refer to LIFTING LINE RELIEF VALVE PRESSURE SETTING procedure. If pressure settings cannot be corrected or if pump runs hot with excessive noise, replace pump.



PUMP ASSEMBLY WITH RESERVOIR REMOVED FIG. 85-1

**NOTE:** Do the **BLEEDING HYDRAULIC SYSTEM** procedure in this manual after doing the following step.

5. Remove reservoir from pump/motor assembly (FIG. 85-1). Check if pump filter is clogged. If clogged, clean filter and flush contaminated fluid from reservoir. Replace spin-on filter in pump box. Check for missing or broken pick up tube(s). Reinstall reservoir.

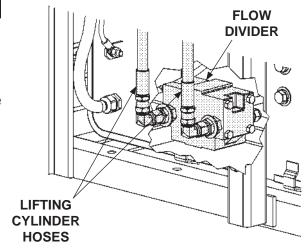
# TROUBLESHOOTING - Continued PLATFORM RAISES AND LOWERS UNEVENLY

### **A** WARNING

To prevent possible injury and equipment damage, ensure platform is supported before disconnecting hydraulic lines.

NOTE: Do the BLEEDING HYDRAULIC
SYSTEM procedure in this manual
after any hydraulic hoses & flow
control valves are disconnected
and reconnected.

- **1.** Unfold the platform and lower to the ground.
- 2. Reverse the two 3/8" high pressure hose connections on output side of flow divider as shown in **FIG. 86-1**. Raise the platform. If the uneven platform position is the opposite of original symptom, replace flow divider.



HOSE CONNECTIONS ON FLOW DIVIDER FIG. 86-1

**NOTE:** When platform is being raised or lowered, 1" maximum distance from side to side is acceptable.

- 3. Check for unequal cylinder operation (lagging cylinder first) as follows.
  - GRAVITY DOWN LIFTGATES: Lower the platform to the ground. Disconnect the RETURN HOSE at the bottom of each column. Place a large container under cylinder to catch fluid. Set control box toggle switch to UP position to raise platform. Check if fluid is streaming from the fitting. A few drops of hydraulic fluid is okay; however, if fluid streams steadily from the fitting, replace lift cylinder. In addition, check runner pads for binding. If binding, see CHECK & ADJUST CLEARANCE OF RUNNER PADS in this manual.
  - POWER DOWN LIFTGATES: Raise the platform to bed height. Disconnect both bottom POWER DOWN RETURN HOSES at the "T" connector between pump box and bottom of each cylinder. (Refer to POWER DOWN HYDRAULIC LINES IDENTIFICATION in this manual). Place a large container to catch fluid from both hoses. Set control box toggle switch to UP position to raise platform. Check if fluid is streaming from the hoses. A few drops of hydraulic fluid is okay; however, if fluid streams steadily from a hose, replace lift cylinder connected to that hose. In addition, check runner pads for binding. If binding, see CHECK & ADJUST CLEARANCE OF RUNNER PADS in this manual.

- 4. Lower the platform to the ground and remove the flow control valve (FIG. 87-1) at the top of each column. Check if flow control valves are contaminated. Try to move plunger with a small screwdriver. If necessary, clean the valve (FIG. 87-1). Reinstall clean flow control valve or replace if necessary.
- **5.** Check for bent parts on the Liftgate that could interfere with normal operation.

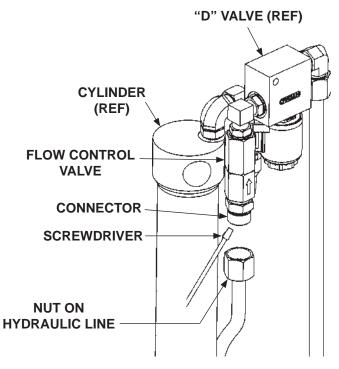


FIG. 87-1

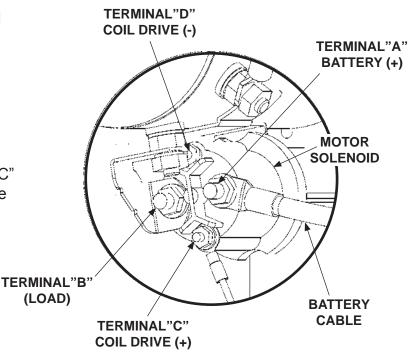
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### **TROUBLESHOOTING - Continued** PLATFORM RAISES HALFWAY & STOPS

- 1. Check the hydraulic fluid level in the reservoir.
  - **GRAVITY DOWN** LIFTGATES: Lower the platform to the ground. Clean dirt and fluid from top of reservoir in pump box. Refer to CHECKING HYDRAULIC FLUID in this manual.
  - POWER DOWN LIFTGATES: Raise the platform to bed height. Refer to CHECKING **HYDRAULIC FLUID** in this manual.

**NOTE:** For dual pump system, check secondary pump and motor first.

- 2. Find out if vehicle is equipped with optional battery box, truck charge line, tractor charge line, or trailer charge line. Check optional battery box cables and charge line cables for damage, dirty connections and loose connections. Replace damaged battery cables, clean dirty connections, and tighten loose connections.
- 3. Check if vehicle batteries and optional battery box batteries are fully charged. If required, fully charge batteries with a battery charger. Replace batteries that cannot fully charge. If battery charger fully charges batteries, use vehicle manufacturer's specifications to check the vehicle battery charging system. Do not operate Liftgate if vehicle charging system needs repair.
- **4**. Check pump motor solenoid (FIG. 88-1) and electrical cable connections in pump box. Make sure electrical cable connections are clean and tight. Use a 6" long, 10 gauge insulated wire as a jumper between motor solenoid terminals "A" and "C" to activate solenoid. Replace solenoid if it fails to activate.

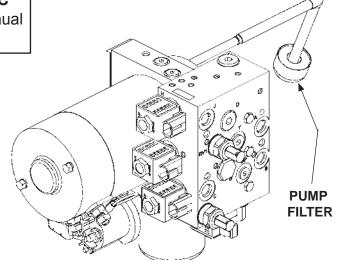


TYPICAL MOTOR SOLENOID ELECTRICAL CONNECTIONS (POWER DOWN PUMP IS SHOWN) FIG. 88-1

**5**. Check for bent parts on the Liftgate that could interfere with normal operation.

**NOTE:** Do the **BLEEDING HYDRAULIC SYSTEM** procedure in this manual with the following step.

- 6. Remove reservoir from pump/motor assembly (FIG. 89-1). Check if pump filter is clogged. If clogged, clean filter and flush contaminated fluid from reservoir. Replace spin-on filter in pump box. Check for missing or broken pick up tube(s). Reinstall reservoir.
- 7. If pump runs hot and extremely noisy, replace it.



PUMP ASSEMBLY WITH RESERVOIR REMOVED FIG. 89-1

NOTE: Do the BLEEDING HYDRAULIC SYSTEM procedure in this manual with the following step.

8. At the top of each column, loosen nut and disconnect hydraulic line from connector on bottom of flow control valve (FIG. 89-2). Check if the flow control valve is contaminated. Try to move plunger with small screwdriver through bottom of connector (FIG. 89-2). Replace valve if contaminated or not working.

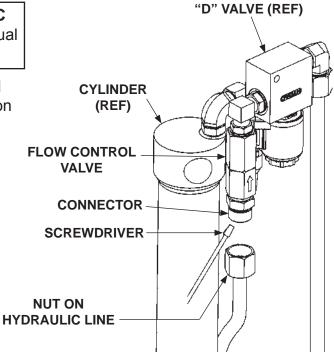


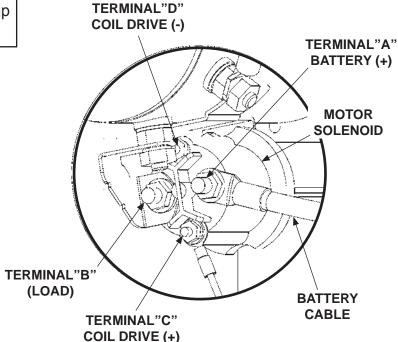
FIG. 89-2

# TROUBLESHOOTING - Continued PLATFORM WILL NOT FOLD

- 1. Check the hydraulic fluid level in the reservoir.
  - **GRAVITY DOWN** LIFTGATES: Lower the platform to the ground. Clean dirt and fluid from top of reservoir in pump box. Refer to **CHECKING HYDRAULIC FLUID** in this manual.
  - POWER DOWN LIFTGATES: Raise the platform to bed height. Refer to CHECKING HYDRAULIC FLUID in this manual.

**NOTE:** For dual pump system, check secondary pump and motor first.

2. Check pump motor solenoid (FIG. 90-1) and electrical cable connections in pump box. Make sure all electrical cable connections are clean and tight, and battery is fully charged. Using a voltmeter, check between terminal "A" and ground connection (FIG. 90-1). Check for 12.4 volts DC output. If check fails, ensure master switch is ON.



# TYPICAL MOTOR SOLENOID ELECTRICAL CONNECTIONS (POWER DOWN PUMP IS SHOWN) FIG. 90-1

3. Use a 6" long, 10 gauge insulated wire as a jumper to connect starter solenoid terminal "A" and terminal "C". Check for +12.4 volts DC output from starter solenoid by using voltmeter between terminal "B" (FIG. 90-1) and ground. If 0 volts is indicated on terminal "B", replace starter solenoid. With jumper wire connected between terminals "A" and "C", check between terminal "D" (FIG. 90-1) and ground. If +11 to +12.6 volts is indicated on terminal "D", check ground circuit wire continuity. If circuit is open, repair as needed. Also, check electrical cable to motor for damage, dirty connections, and loose connections. Replace damaged electrical cable to motor, clean dirty connections, and tighten loose connections. If necessary, use multimeter and applicable electrical schematics in this manual to check switch controls and interconnecting wiring.

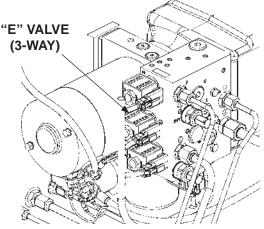
### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

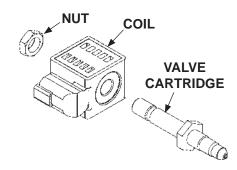
### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.

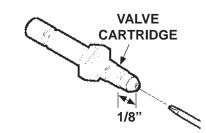
- 4. The "E" solenoid valve (FIG. 91-1) may be stuck in the "open" position. Remove the "E" solenoid valve (FIG. 91-2). Next, check the valve cartridge as follows. Push on the plunger in the valve by inserting small screwdriver in the open end (FIG. 91-3). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8") (FIG. 91-3), replace the valve cartridge.
- Reinstall "E" solenoid valve (if good) or a replacement. Torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.
- **6**. Check for bent parts on the Liftgate that could interfere with normal operation.
- 7. Verify that relief valve pressure settings are correct. Refer to RELIEF VALVE PRESSURE SETTING procedure in this manual. Perform platform opening & closing speed adjustment procedure. If pressure settings can't be corrected, if platform opening and closing speed can't be adjusted, or if pump runs hot and excessively noisy, replace pump.



TYPICAL SOLENOID VALVES (POWER DOWN PUMP IS SHOWN) FIG. 91-1



TYPICAL SOLENOID VALVE REMOVED & DISASSEMBLED FIG. 91-2



CHECKING VALVE CARTRIDGE FIG. 91-3

# TROUBLESHOOTING - Continued PLATFORM WILL NOT UNFOLD

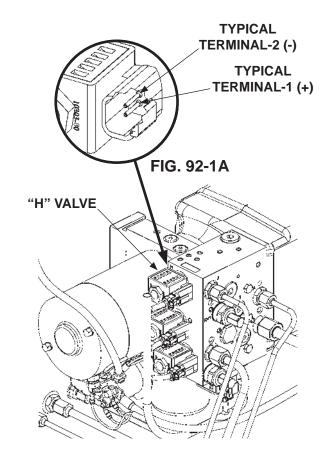
### **A** WARNING

Before doing the following procedure, set up guarded area around the platform to keep people from entering.

**NOTE:** For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

- Check if the "H" valve (FIG. 92-1)
  is energized. Refer to HYDRAULIC
  SYSTEM DIAGRAMS in this manual.
- 2. Connect multimeter to Terminal-1 and Terminal-2 to measure voltage at each valve shown in FIGS. 92-1 and 92-1A. Do not disconnect wires from Terminal-1 and Terminal-2. Set control switches to UNFOLD and **UP**. Refer to **Operation Manual** for instructions. Correct indication is +11 to +12.6 volts DC. If indication is incorrect, check control switch and wiring to "H" valve. Refer to **ELECTRICAL SYSTEM DIAGRAMS** in this manual. Replace faulty wiring or control switch as required. If the voltmeter indicates +11 to +12.6 volts DC and "H" valve does not operate, replace "H" valve (FIG. 92-1).



TYPICAL VALVES & ELECTRICAL CONNECTIONS
(POWER DOWN PUMP IS SHOWN)
FIG. 92-1

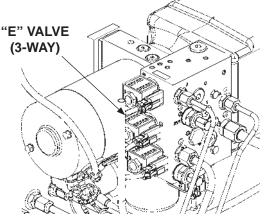
### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

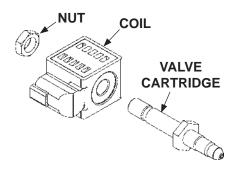
### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.

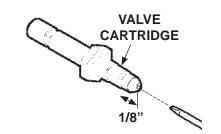
- 3. The "E" solenoid valve (FIG. 93-1) may be stuck in the "open" position. Remove the "E" solenoid valve (FIG. 93-2). Next, check the valve cartridge as follows. Push on the plunger in the valve by inserting a small screwdriver in the open end (FIG. 93-3). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8") (FIG. 93-3), replace the valve cartridge.
- Reinstall "E" solenoid valve (if good) or a replacement. Torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.
- 5. Verify that relief valve pressure settings are correct. Refer to POWER OPEN/CLOSE RELIEF VALVE PRESSURE SETTING procedure in this manual. Also, make sure opening flow control valve (in pump) is open. If correct pressure settings cannot be made or if pump runs hot with excessive noise, replace pump.
- 6. Check for damage and corrosion at platform pivot points. Steam clean corrosion from pivot points. Replace bushings at pivot points if required.
- 7. Check for bent and broken parts on the Liftgate that could interfere with normal operation. Look at columns, runners, tandem rollers and platform (bent pins).



TYPICAL SOLENOID VALVES (POWER DOWN PUMP IS SHOWN) FIG. 93-1



TYPICAL SOLENOID VALVE REMOVED & DISASSEMBLED FIG. 93-2

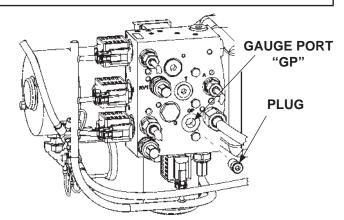


CHECKING VALVE CARTRIDGE FIG. 93-3

## TROUBLESHOOTING - Continued POWER OPEN/CLOSE RELIEF VALVE PRESSURE SETTING

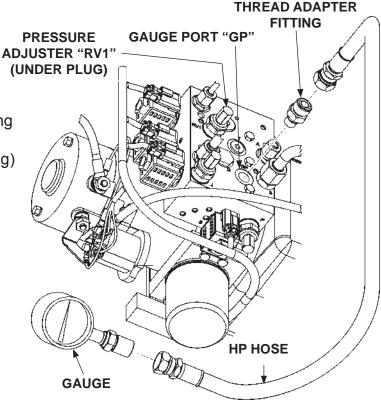
**NOTE:** The relief valve pressure is set at the factory; however, if a pressure check shows incorrect reading, use the following procedure to set the pressure to the correct reading.

- **1.** Fold the platform.
- 2. Remove plug from pump gauge port **GP (FIG. 94-1)**.
- Attach a 0-3000 PSI pressure gauge with high pressure hose, thread adapter fitting, and swivel fitting (if needed) to pump gauge port GP (FIG. 94-2).



GAUGE PORT "GP" (POWER DOWN PUMP SHOWN) FIG. 94-1

- Set control switch to FOLD (power close).
- 5. Remove the plug from RV1 (FIG. 94-2). Turn the pressure adjuster RV1 for a 2100 PSI reading on the gauge. Then slowly adjust valve for a 2400 PSI (factory setting) reading on the gauge.
- **6.** After adjustments are complete, remove gauge, hose, and fittings. Then, reinstall plug in gauge port **GP (FIG. 94-1)**.



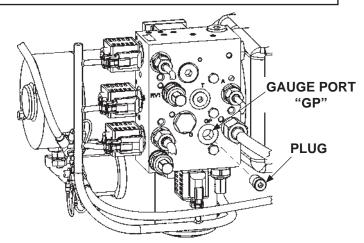
GAUGE CONNECTION AND PRESSURE
ADJUSTER ON PORT PLATE
(POWER DOWN PUMP SHOWN)
FIG. 94-2

# MAXON®

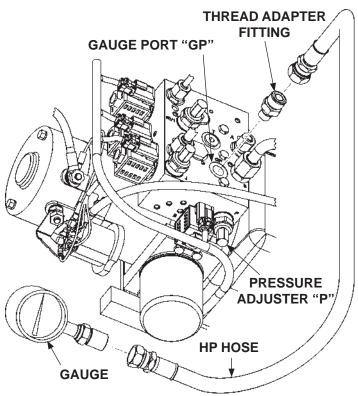
### LIFTING LINE RELIEF VALVE PRESSURE SETTING

**NOTE:** The relief valve pressure is set at the factory; however, if a pressure check shows incorrect reading, use the following procedure to set the pressure to the correct reading.

- **1.** Stow the platform.
- 2. Remove plug from pump gauge port GP (FIG. 95-1).
- 3. Attach a 0-3000 PSI pressure gauge with high pressure hose, thread adapter fitting, and swivel fitting (if needed) to pump gauge port GP (FIG. 95-2).
- **4.** Set control switch to **UP** position to run pump motor.
- **5.** Turn the pressure adjuster **P** (**FIG. 95-2**) for a **2400 PSI** reading on the gauge (**FIG. 95-2**).
- After adjustments are complete, remove gauge and any temporary hoses, adapters and plugs. Reinstall plug securely in gauge port GP (FIG. 95-1).



GAUGE PORT "GP" (POWER DOWN PUMP SHOWN) FIG. 95-1



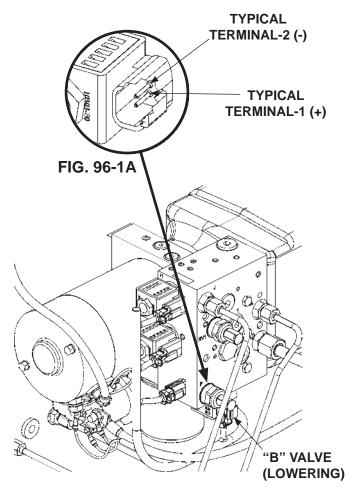
GAUGE CONNECTION AND PRESSURE ADJUSTER ON PORT PLATE (POWER DOWN PUMP IS SHOWN) FIG. 95-2

### **TROUBLESHOOTING - Continued**

**NOTE:** For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

1. Check if the "B" solenoid valve coil (FIGS. 96-1 and 96-1A) is getting power. Connect multimeter test leads to Terminal-1 and Terminal-2 to measure voltage at each valve shown in FIGS. 96-1 and 96-1A. . Do not disconnect wires from Terminal-1 (+) and Terminal-2 (-). Activate the DOWN toggle switch. Correct indication is +11 to +12.6 volts DC. If the voltmeter does not indicate +11 to +12.6 volts DC, check control switch and wiring to "B" solenoid valve (refer to ELECTRICAL SYSTEM DIAGRAMS section). Replace faulty wiring or control switch as required. If the voltmeter indicates +11 to +12.6 volts DC and valve still does not operate, replace the valve.



TYPICAL SOLENOID VALVES FIG. 96-1

### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 18.5-22 lb-in and coil nut to 3-4.5 lb-ft.

NOTE: Do the BLEEDING HYDRAULIC SYSTEM procedure in this manual with the following steps.

 Place a 3-gallon bucket under each column. Place jack stands, or other suitable support, under platform and lower the platform onto the jack stands (FIG. 97-1).

3. At the top of each column, loosen nut and disconnect hydraulic line from connector on bottom of flow control valve (FIG. 97-2). Check if the flow control valves are contaminated. Try to move plunger with small screwdriver through bottom of connector (FIG. 97-2). Replace valve if contaminated or not working.

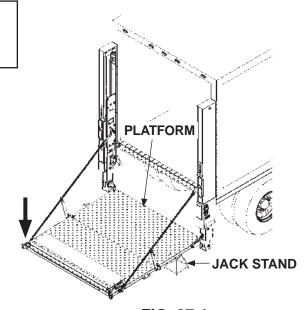
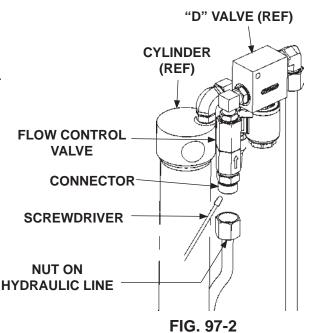


FIG. 97-1

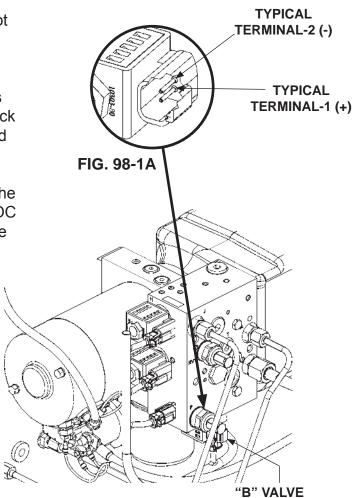


# TROUBLESHOOTING - Continued PLATFORM LOWERS SLOWLY (GRAVITY DOWN)

**NOTE:** For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

1. Check if the "B" solenoid valve coil (FIGS. 98-1 and 98-1A) is getting power. Connect multimeter to Terminal-1 and Terminal-2 to measure voltage at valve shown in FIGS. 98-1 and 98-1A. Do not disconnect wires from Terminal-1 (+) and Terminal-2 (-). Activate the DOWN toggle switch. Correct indication is +11 to +12.6 volts DC. If the voltmeter does not indicate +11 to +12.6 volts DC, check control switch and wiring to "B" solenoid valve (refer to **ELECTRICAL SYSTEM DIAGRAMS** section). Replace faulty wiring or control switch as required. If the voltmeter indicates +11 to +12.6 volts DC and valve still does not operate, replace the valve.



TYPICAL SOLENOID VALVES FIG. 98-1

(LOWERING)

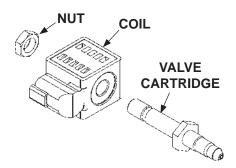
### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

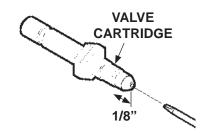
### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.

- 2. The "B" solenoid valve (FIG. 99-1) may be stuck in the "open" position. Remove the "B" solenoid valve (FIG. 99-1). Next, check the valve cartridge as follows. Push on the plunger in the valve by inserting small screwdriver in the open end (FIG. 99-2). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8"), replace the valve cartridge.
- 3. Reinstall "B" solenoid valve (if good) (FIG. 99-1) or a replacement. Torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.
- **4**. Check for bent and broken parts on the Liftgate that could interfere with normal operation.
- Check both flow control valves. Refer to the flow control valve instructions in the procedure for PLATFORM RAISES AND LOWERS UNEVENLY.



TYPICAL SOLENOID VALVE REMOVED & DISASSEMBLED FIG. 99-1



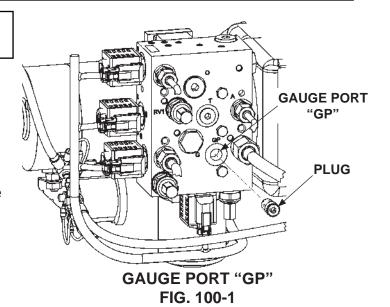
CHECKING VALVE CARTRIDGE FIG. 99-2

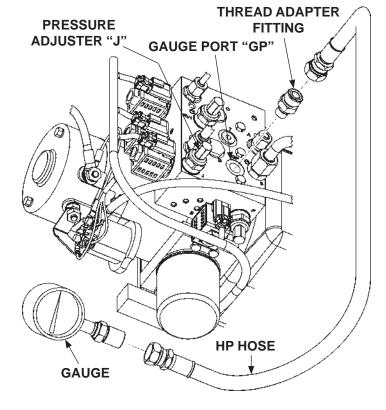
# TROUBLESHOOTING - Continued RELIEF VALVE PRESSURE SETTING (POWER DOWN)

**NOTE:** The relief valve pressure is set at the factory; however, if a pressure check shows incorrect reading, use the following procedure to set the pressure to the correct reading.

**NOTE:** Ensure the power down shut off switch is set to **PD**.

- **1.** Open the platform and lower to ground.
- 2. Remove plug from pump gauge port **GP** (**FIG. 100-1**).
- Attach a 0-3000 PSI pressure gauge with high pressure hose, thread adapter fitting, and swivel fitting (if needed) to pump gauge port GP (FIG. 100-2).
- **4.** Set control switch to **DOWN** (power close).
- Turn the pressure adjuster J
   (FIG. 100-1) for a 400 PSI reading
   on the gauge (FIG. 100-2).
- 6. After adjustments are complete, remove gauge, hose, and fittings. Then, reinstall plug in gauge port GP (FIG. 100-1).





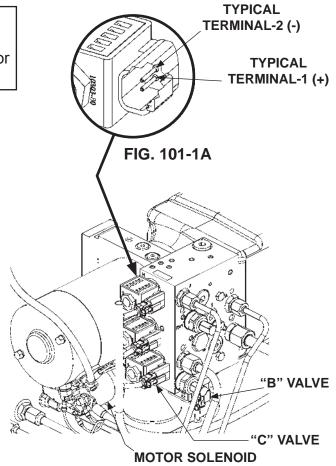
GAUGE CONNECTION AND PRESSURE ADJUSTER ON PORT PLATE FIG. 100-2

NOTE: For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

Try lowering platform (control switch DOWN). Only the starter solenoid, "B" valve, "C" valve (FIG. 101-1) and "D" valve (on top of LH and RH columns) (FIG. 101-2) should be energized while lowering platform. The "A" and "E" valves should not be energized. Refer to HYDRAULIC SYSTEM DIAGRAMS in this manual.

2. Connect multimeter test leads to Terminal-1 and Terminal-2 to measure voltage at valves shown in FIGS. 101-1 and 101-2. Correct indication for "A" and "E" valves is 0 volts DC. For "B", "C" and "D" valves, correct indication is +11 to +12.6 volts DC. If any indications are incorrect, check control switch and wiring to that valve. Refer to ELECTRICAL SYSTEM DIAGRAMS in this manual. Replace faulty wiring or control switch as required.



STARTER SOLENOID, VALVES & ELECTRICAL CONNECTIONS FIG. 101-1

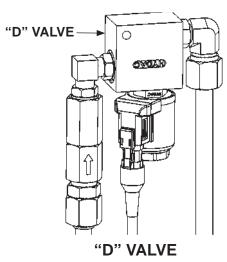


FIG. 101-2

# TROUBLESHOOTING - Continued PLATFORM WILL NOT LOWER (POWER DOWN) - Continued

### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 18.5-22 lb-in and coil nut to 3-4.5 lb-ft.

**NOTE:** Do the **BLEEDING HYDRAULIC SYSTEM** procedure in this manual with the following step.

3. Lower the platform to the ground. At the top of each column, loosen nut and disconnect hydraulic line from connector on bottom of flow control valve (FIG. 102-1). Check if the flow control valves are contaminated. Try to move plunger with small screwdriver through bottom of connector (FIG. 102-1). Replace valve if contaminated or not working.

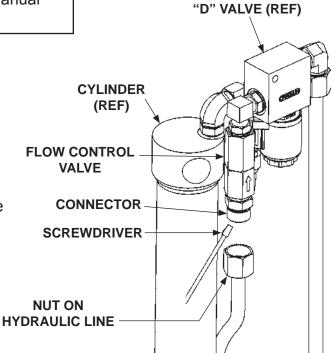


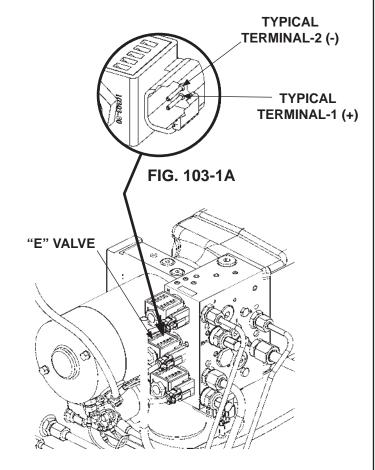
FIG. 102-1

### PLATFORM LOWERS SLOWLY (POWER DOWN)

**NOTE:** For dual pump system, check secondary pump and motor first.

**NOTE:** Use a digital multimeter with appropriate test leads to measure the voltage at electrical connector on solenoid valves.

- Try lowering platform (control switch DOWN). Make sure starter solenoid (FIG. 103-1) is energized and "E" valve is not energized while lowering platform. Refer to HYDRAULIC SYSTEM DIAGRAMS in this manual.
- 2. Connect multimeter test leads to Terminal-1 and Terminal-2 to measure voltage at "E" valve shown in FIGS. 103-1 and 103-1A. The correct indication is 0 volts DC when "E" valve is not energized. If the voltmeter indicates +11 to +12.6 volts DC, check control switch and wiring to "E" valve. Refer to ELECTRICAL SYSTEM DIAGRAMS in this manual. Replace faulty wiring or control switch as required.



TYPICAL SOLENOID VALVES FIG. 103-1

# TROUBLESHOOTING - Continued PLATFORM LOWERS SLOWLY (POWER DOWN) - Continued

### **A** WARNING

Make sure Liftgate platform is open and resting on the ground before performing the following step.

### **CAUTION**

To prevent damage when installing valve cartridges & coils, torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.

- 3. The "E" solenoid valve (FIG. 104-1) may be stuck in the "open" position. Remove the "E" solenoid valve (FIG. 104-2). Next, check the valve cartridge as follows. Push on the plunger in the valve by inserting a small screwdriver in the open end (FIG. 104-3). If the plunger does not move with a smooth, spring-loaded action (approximately 1/8") (FIG. 104-3), replace the valve cartridge.
- Reinstall "E" solenoid valve (if good) or a replacement. Torque valve cartridge to 25-30 lb-ft and coil nut to 15-45 lb-in.
- **5.** Check for bent and broken parts on the Liftgate that could interfere with normal operation.
- 6. Check both flow control valves. Refer to the flow control valve instructions in the procedure for PLATFORM RAISES AND LOWERS UNEVENLY.

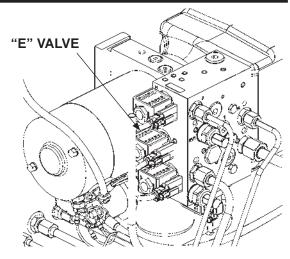
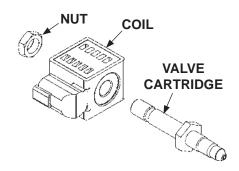
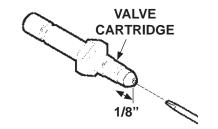


FIG. 104-1



TYPICAL SOLENOID VALVE REMOVED & DISASSEMBLED FIG. 104-2



CHECKING VALVE CARTRIDGE FIG. 104-3